

# Regularly Check Your Contributions To Protect Your MPF Rights

## Contribution Enquiry Line 183 3030

By calling this number, you can check whether your employer has made contributions for you on time



In four simple steps, the Contribution Enquiry Line will enable you to know your employer's MPF contributions for you for the previous three months. The steps are as follows:

1 Dial	2 Select language	3 Select the form of enquiry	4 Connect
183 3030	<ol style="list-style-type: none"><li>1. Cantonese</li><li>2. English</li><li>3. Putonghua</li></ol>	<ol style="list-style-type: none"><li>1. To speak out the name of the trustee/ scheme*</li><li>2. To key in the code of the trustee/ scheme</li><li>3. To get the code and name of the trustee/ scheme and select it</li><li>4. To obtain the code list by fax</li></ol>	By connecting to the selected trustee/ scheme, you can check your employer's contributions for you for the previous three months

\* If you forget the name of your trustee/scheme, you may refer to the documents issued by your trustee such as Annual Benefit Statement, or enquire with your employer.

You can also use [speed dialing](#).

**Example 1** If you choose Cantonese and want to be connected directly to the phone service of the selected trustee/scheme:

After connecting to 183 3030, press ① followed by ②, then key in the code of the selected trustee/scheme.

**Example 2** If you choose Putonghua and want to speak out directly the name of the selected trustee/scheme:

After connecting to 183 3030, press ③ followed by ①, then speak out the selected trustee/scheme in Putonghua as instructed.



The operating hours of the Contribution Enquiry Line 183 3030 are from 9:00am to 6:00pm, Monday to Friday (except public holidays).



If you find that your employer has not enrolled you in an MPF scheme or has defaulted MPF contributions, or that there are inadequate contributions, you should enquire with your employer immediately or contact the MPFA. The MPFA will follow up to protect your MPF rights, even though it is an anonymous complaint.



You have the right to check your MPF accounts anytime and it is not necessary to obtain your employer's consent to do so.

(Please refer to overleaf for the list of MPF trustees/schemes names)



MANDATORY PROVIDENT FUND  
SCHEMES AUTHORITY

Hotline: 2918 0102

Fax: 2259 8806

Website: [www.mpfa.org.hk](http://www.mpfa.org.hk)

## List of MPF Trustees/Schemes Names

Code	Trustee	Scheme Name
1	American International Assurance Company (Trustee) Limited	
2	AXA China Region Trustees Limited AXA Financial Services Trustees Limited	
3	Bank Consortium Trust Company Limited	
4	Bank Consortium Trust Company Limited	Invesco Strategic MPF Scheme
5	Bank Consortium Trust Company Limited	AMTD MPF Scheme
6	Bank Consortium Trust Company Limited	RCM MPF Plan
7	Bank of Communications Trustee Limited	
8	Bank of East Asia (Trustees) Limited	
9	BOCI-Prudential Trustee Limited	
10	China Life Trustees Limited	
11	HSBC Institutional Trust	Fidelity Retirement Master Trust
12	Services (Asia) Limited	Taifook MPF Retirement Fund <sup>^</sup>
13	HSBC Provident Fund Trustee (Hong Kong) Limited	Schroder MPF Master Trust
14		HSBC Mandatory Provident Fund – Supertrust
		HSBC Mandatory Provident Fund – Supertrust Plus
		HSBC Mandatory Provident Fund – Simple Choice
15		Hang Seng Mandatory Provident Fund – Supertrust
		Hang Seng Mandatory Provident Fund – Supertrust Plus
		Hang Seng Mandatory Provident Fund – Simple Choice
16	ING Pension Trust Limited	
17	Manulife Provident Funds Trust Company Limited	
18	MassMutual Trustees Limited	
19	Principal Trust Company (Asia) Limited	
20	RBC Dexia Trust Services Hong Kong Limited	
21	Sun Life Trustee Company Limited	

<sup>^</sup> With effect from 21 February 2011, Taifook MPF Retirement Fund is renamed as Haitong MPF Retirement Fund (Information as at 31 December 2010)