

JP Morgan – Retirement Industry Conference

# Birth of a New Era for the MPF System – The eMPF Platform

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### **Cynthia Hui**

Acting Chief Operating Officer / Executive Director (Members)
Mandatory Provident Fund Schemes Authority





# A glance at the Mandatory Provident Fund (MPF) System in Hong Kong





### Role of MPF in Retirement Protection

### World Bank's **Multi-pillar Retirement Protection Framework**

The pillars complement each other

0	1	2	3	4
Non-contributory, publicly financed and managed system	Mandatory, contributory and publicly managed system	Mandatory, privately managed, fully funded contribution system	Voluntary savings	Informal support, other formal social programmes and other individual assets
		Hong Kong		
<ul> <li>Old Age Allowance</li> <li>Old Age Living Allowance</li> <li>Comprehensive Social Security Assistance Scheme</li> </ul>	Nil	<ul> <li>MPF (mandatory part)</li> <li>Occupational retirement schemes</li> </ul>	<ul><li>MPF (voluntary part)</li><li>Personal savings/investment</li></ul>	<ul><li>Family support</li><li>Public housing</li><li>Public healthcare</li></ul>

Provide basic retirement protection



### **Key Statistics**

(As of 30.6.2022)



4.6 Million **Scheme Members** (235 000 selfemployed persons)













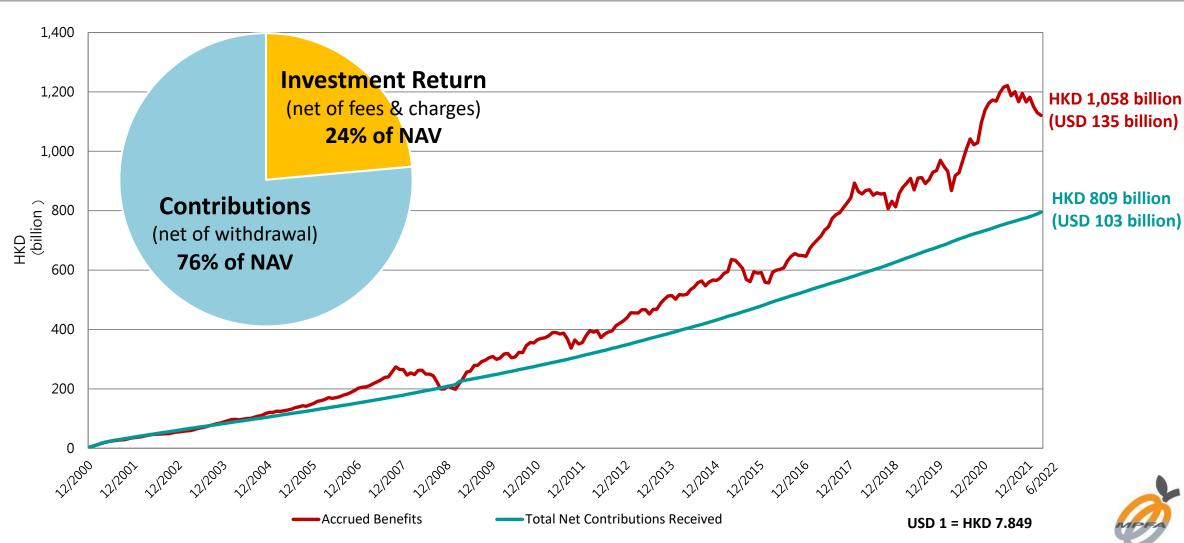






### **Net Asset Value (NAV)**

(1.12.2000 - 30.6.2022)





### **Fund Performance**

(As of 30.6.2022)

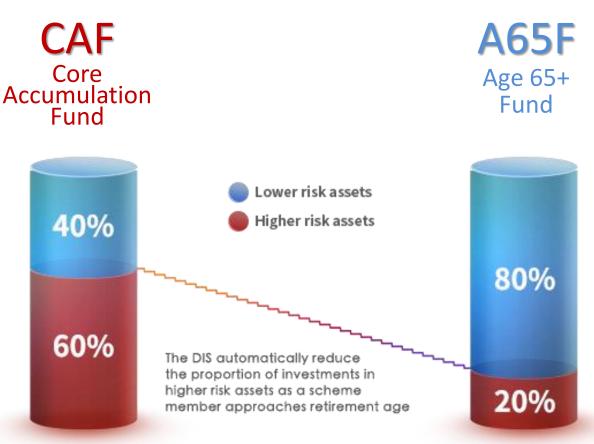
Fund Type	Past 1 year	Past 3 years	Since 1.12.2000
Equity Fund	-22.5%	0.1%	4.2%
Mixed Assets Fund	-17.6%	0.9%	3.7%
MPF Conservative Fund	0.0%	0.4%	0.7%
Guaranteed Fund	-5.4%	-0.5%	0.9%
Bond Fund	-11.6%	-2.4%	2.0%
Money Market Fund	-1.1%	0.8%	0.6%
Annualized Net Internal Rate	2.8%		

Annualized Composite Consumer Price Index (% change 1.12.2000 - 30.6.2022) 1.8%



## **Default Investment Strategy (DIS)**

- Introduced in Apr 2017
- Default if no choice is made
- Key Features
  - 1. Fee caps
    - Management fees: ≤0.75%
    - Out-of-pocket expenses: ≤0.20%
  - 2. Automatic de-risking
  - 3. Global diversification





### **Performance of DIS**

(As of 30.6.2022)

- ✓ About 2.74 million (26%) accounts invest all or part in DIS funds
- √ HKD 78,739 million (USD 10,032 million)

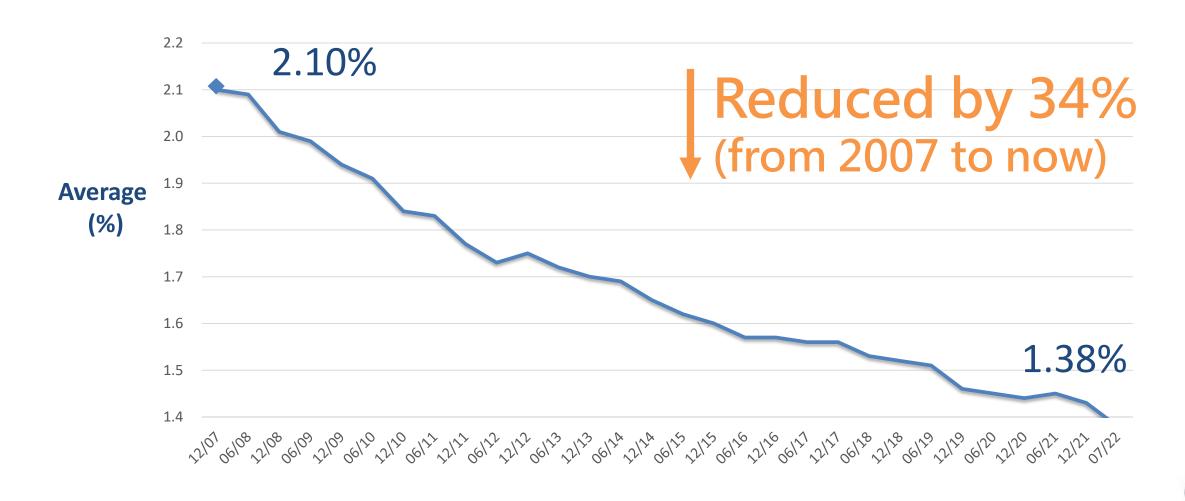
Fund Tuno	Annualized Net Return of DIS Constituent Funds			
Fund Type	Past 1 year	Past 3 years	Since 1.4.2017	
Core Accumulation Fund (CAF)	-12.0%	3.6%	4.5%	
Age 65 Plus Fund (A65F)	-10.7%	0.1%	1.7%	





### **Fund Expense Ratio**

(As of 31.7.2022)







### **World Bank**

**Outcome-based Assessment for Private Pension Systems (2016)** 

### For MPF System

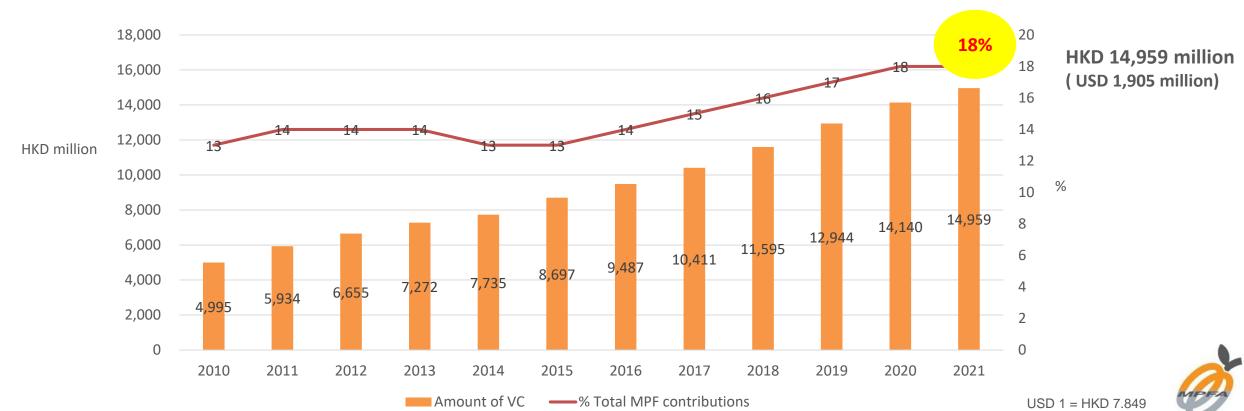
Coverage	$\odot$
Sustainability	$\odot$
Security	$\odot$
Adequacy	$\otimes$
Efficiency	$\otimes$



### Measures to Improve Adequacy

### **Voluntary Contributions (VC)**

Encourage employees, self-employed persons and employers to make VC on top of mandatory contributions





### Measures to Improve Adequacy

### **Tax-deductible Voluntary Contributions (TVC)**

**Introduced on 1 Apr 2019** 

**Benefits:** 



**Extra savings for retirement** 



**Enjoy tax deduction** 



Flexible (No fixed frequency/amount)

Update to 30 Jun 2022



63,000 TVC accounts

HKD 6,904 m (USD 880 m)

cumulative TVC made



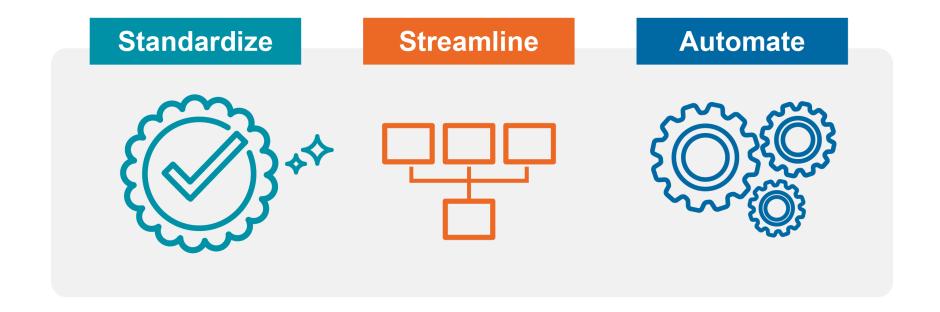






### Measure to Improve Efficiency

### **eMPF Platform**



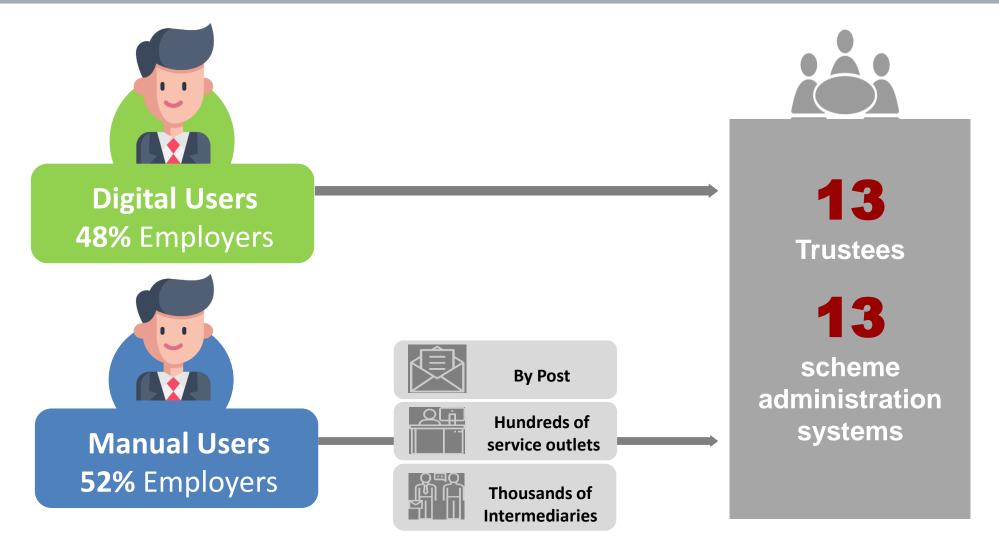
MPF scheme administration



# New MPF Ecosystem – **eMPF Platform**



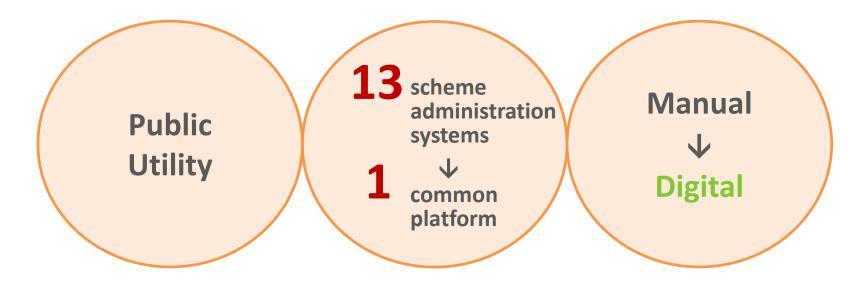
# **Current State of MPF Scheme Administration**





### What is eMPF Platform

### Most significant reform of the MPF System to-date



- Not for profit public utility increases cost efficiency
- One-stop common platform to standardize, streamline and automate
- Digitalize scheme administration for 4.6m scheme members (>10m accounts), 334000 employers
- Driver for fees reduction, higher efficiency and better user experience



### All MPF Scheme Administrative on eMPF



#### Handle contributions

- Mandatory contributions
- Voluntary contributions
- Recover default contributions



#### **Manage MPF accounts**

- Fund switching
- Scheme transfer



#### Benefit withdrawal

- Withdraw benefits
- Long Service Payment (LSP) / Severance Payment (SP) made by employers
- Handle Unclaimed Benefits



#### **Account activation** and enrolment

- Register eMPF account
- Enrol MPF scheme



**Process Payments** 

eMPF Platform covers all MPF Scheme administrative procedures



### **Generates notices, documents** and reports

- Issue notices and documents
- Data maintenance and information management system



### Communication channels and connectivity

- Online Platform
- Service centre

### **General administration and compliance**

- Complaints & enquiries
- Fee payment methods
- Report to MPFA
- Continuous interface for historical data migration to eMPF platform



# **Key Benefits**



**Employers** and **SEPs** 

- ✓ One-stop enrolment and contribution
- ✓ Reduce paper work and human error
- ✓ Reminder of contribution due date



**Employees** 

- ✓ One-stop management of all accounts
- ✓ Operate anytime, anywhere
- ✓ Create room for fee reduction



**Trustees** 

- ✓ Standardize, streamline and automate scheme administration
- ✓ Reduce

   administrative
   burden and
   associated
   compliance
   burden and cost



✓ Improve reliability and accuracy of the MPF System and facilitate

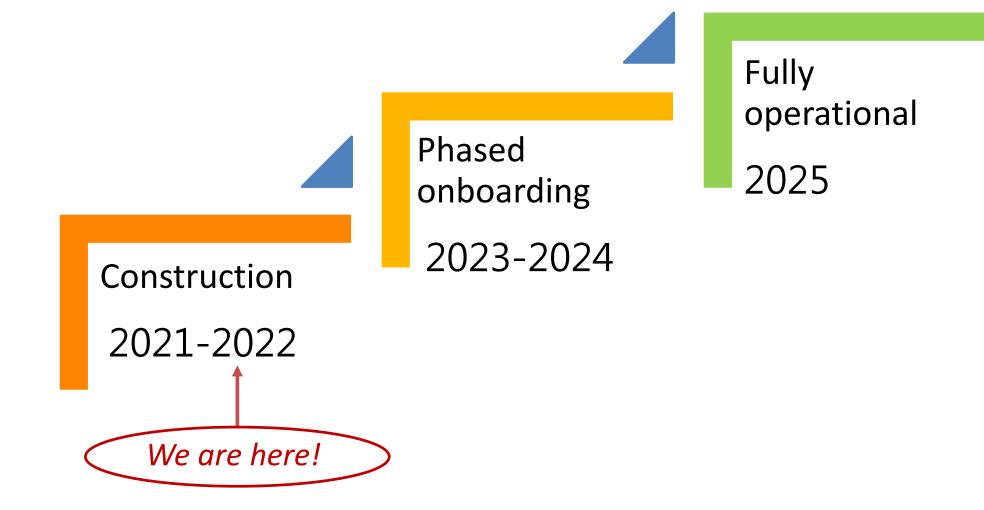
enforcement actions

✓ Pave way for future reform initiatives





### **Timeline**





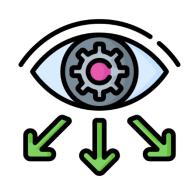
### **Future MPF Ecosystem**

### MPF System as a whole



### Transform the operating model of the industry

✓ MPFA leads the transformation as well as takes on new oversight role over the eMPF Platform via eMPF Platform **Company Limited** 





### Future long-term reform initiatives are made possible





## **Future MPF Ecosystem**

### **MPF Industry**



### Foster the digitalization of MPF industry, reduce administrative burden



- ✓ Eliminate paper processes, lower costs
- ✓ Better utilize their resources to investment management which can generate more value to scheme members
- ✓ Focus on wealth management and retirement planning services
- ✓ "Platform effect" on both providers and users





### **Future MPF Ecosystem**

### **Users**



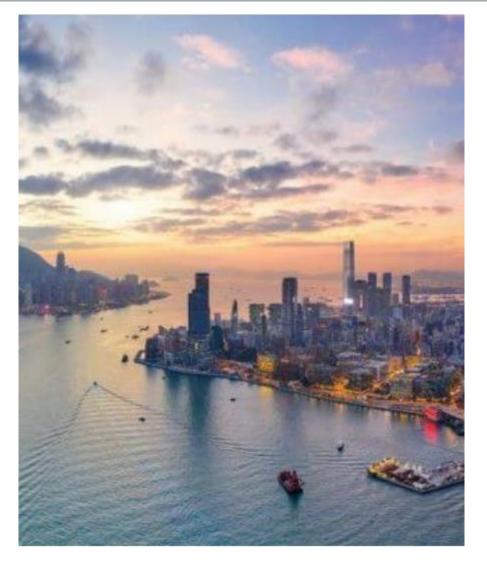
# Enhance user experience for both employers and scheme members

- ✓ A brand new fully automated, paperless MPF journey which facilitate efficient MPF management
- ✓ All to enjoy value-for-money services





## **Macro Viewpoint**



Embrace innovation and technology together with other digital infrastructures in Hong Kong to build a Smart City



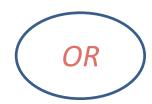


Pioneer in digitalization of pension administration

### New Era for MPF on the Investment Front



## CHALLENGES



CHANGES



More severe aging of the population of Hong Kong



Challenging economic conditions



**ESG** concerns



## Major Initiatives on the MPF Investment Front

# Retirement Solutions

# Sustainable Investing





### **Retirement Solutions**

# Contribution Phase

- Market Volatility
- Interest Rate Environment
- Members look for more stable returns



- More members entering the retirement phase
- Members look for regular stream of income to manage longevity, inflation and investment risks



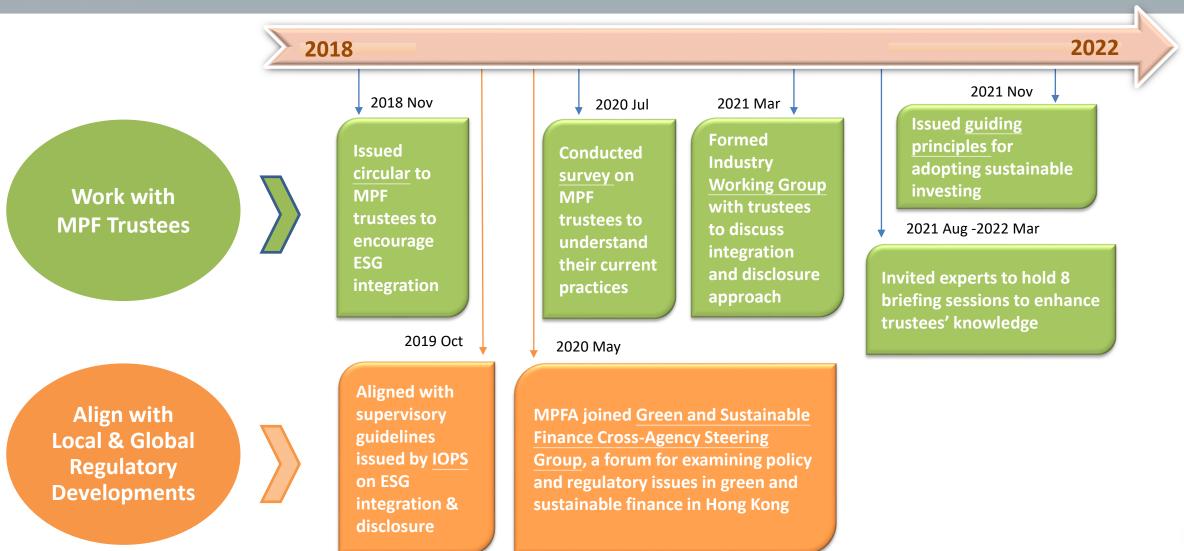
Encourage MPF industry to develop retirement solutions to meet the needs of MPF scheme members in both the contribution and withdrawal phases.

Issued Principles for Developing Retirement Solutions in Apr 2020





### **Driving for Sustainable Investing**





### **Principles for Adopting Sustainable Investing**

### **Guiding Principles**

**Strategy** 

**Formulate ESG** integration strategy at the MPF scheme level

Governance

**Set governance** framework to monitor management of **ESG** risks by investment managers

Risk Management

**Ensure** consideration of **ESG** factors in investment and risk management processes of MPF funds

Disclosure

**Disclose ESG** integration strategies and report implementation progress regularly





### **Way Forward**

Supporting and Monitoring MPF
Trustees' Adoption
Journey



MPF trustees to formulate adoption work plan



MPFA to hold capacity building activities for MPF trustees



Partner with MPF trustees to promote public awareness



# Thank you