MANDATORY PROVIDENT FUND SCHEMES AUTHORITY

User Manual For eORSO Portal

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1. INTRODUCTION

1.1. Objectives

The eORSO Portal is an electronic platform established by the Mandatory Provident Fund Schemes Authority (MPFA) for the authorized person of representative/relevant employer of the ORSO schemes and administrator who is a non-employer trustee (MPF exempted)/designated person (non-MPF exempted) to submit annual documents by electronic means including:

- annual return, auditor's report and financial statements of ORSO registered scheme;
- annual written statement of ORSO registered scheme; and
- annual report of ORSO exempted scheme,

via the eORSO Portal.

Furthermore, the employers (ER) and administrators (ADM) can view the scheme related information and submission records made via the eORSO Portal, print the submission result and summary of an eForm/batch submission** files (i.e. annual returns, financial statements, auditor's report and governing rules), and receive email notifications from the MPFA.

1.2. System Functions

Function Name List	Access Role
Login	ADM, ER
Forgot Password	ADM, ER
Change Password	ADM, ER
General Information Page	ADM, ER
Annual Document Information	ADM, ER
Investment Profile Maintenance	ADM
eForm of Annual Return of MPF Exempted ORSO Registered Scheme	ADM
eForm of Annual Return of Non-MPF Exempted ORSO Registered	ADM
Scheme	
Batch Upload of Annual Return of Pooled MPF Exempted / Non-MPF	ADM
Exempted ORSO Registered Scheme	
Batch Upload of Annual Return of Non-Pool MPF Exempted / Non-	ADM
MPF Exempted ORSO Registered Scheme	
eForm of Written Statement of ORSO Registered Scheme	ER
eForm of Annual Report of ORSO Exempted Scheme	ER
Submission History	ADM, ER
Account Management	ADM, ER

1.3. Types of Portal Accounts

Account Type Description

^{**} Batch Submission is applicable to (i) administrators administer the participating scheme of a pooling agreement; and (ii) non-pool scheme with only one administrator.

Primary Account	The account will be assigned to the following parties by the MPFA: For ADM (1) designated person of an ORSO scheme as defined under section 2 of the Occupational Retirement Schemes Ordinance (Ordinance); (2) trustee of an ORSO scheme as specified under section 25 of the Ordinance; and For ER (3) relevant or representative employer of an ORSO scheme as defined under s.2 or specified under s.67 of the Ordinance. He/she can prepare and submit* the document(s) via eORSO Portal *Only Primary account can submit annual documents to MPFA.
Sub-account	Person authorized by the Primary account user. He/she can prepare document(s) for the eORSO Primary account.

2. EQUIPMENT CONFIGURATION

2.1. Computer Hardware

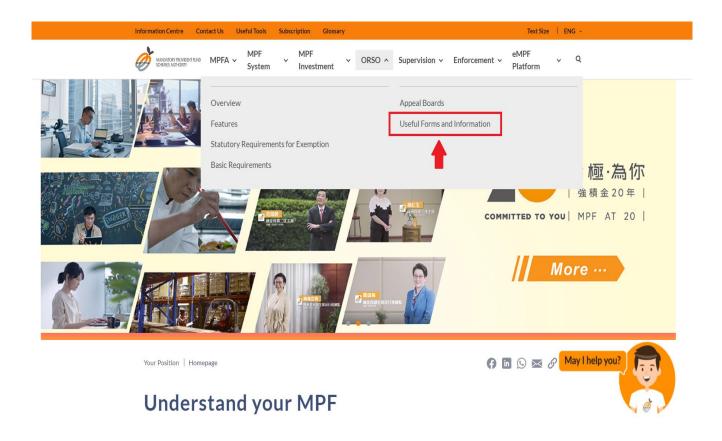
Client Software and	Operating System
Version required	Microsoft Windows 10
	<u>Internet Browsers</u>
	Google Chrome 91.0 or above
	Microsoft Edge 92.0 or above
	• Firefox version 90.0.2 or above
	Safari 14.1 or above
	Software
	Microsoft Office 2016 Standard or above
	Adobe Acrobat Reader

3. LOGIN

3.1. Access of eORSO Portal

The MPFA will then create the Primary accounts based on the information provided from the employers and administrators, whereas, the Primary accounts will open the Sub-accounts for their delegations. A login ID and password will be sent to the Primary accounts and Sub-accounts by emails.

The Primary accounts and Sub-accounts can access the eORSO Portal by clicking "Useful Forms and Information" under "ORSO" on the menu bar on the homepage of the MPFA website (www.mpfa.org.hk). They can then click on the "ORSO Employer/Administrator Login" box under "eORSO Portal". Finally, they need to input their login ID, password and the "CAPTCHA" (a randomly-shown number) that appears on the screen.





ORSO Useful Forms and Information

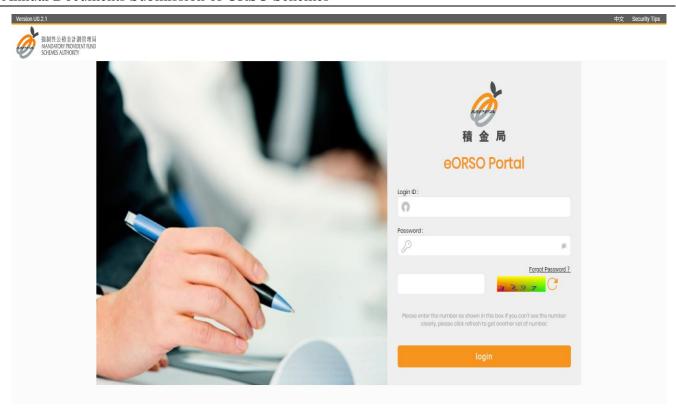




The eORSO Portal is an electronic platform established by the MPFA for the authorized persons of representative/relevant employers of ORSO schemes and administrators who are non-employer trustees (for MPF exempted schemes)/designated persons (for non-MPF exempted schemes) to submit annual documents by electronic means.

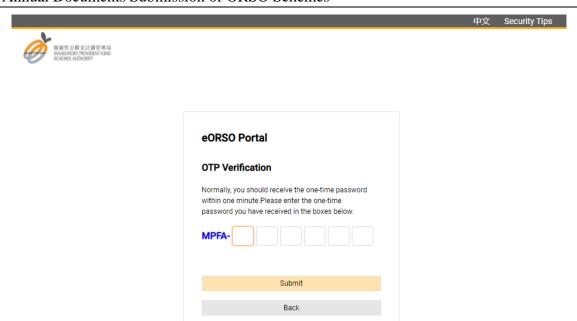


- Input [Login ID] and [Password] with the assigned login name and password.
- Input the corresponding captcha.
- Click [Login] to continue the login procedure.



If the login is success, system will redirect to the <OTP Verification> page. The Primary accounts and Sub-accounts will receive an OTP from the registered email address. They can press "Resend" if they cannot receive the OTP.

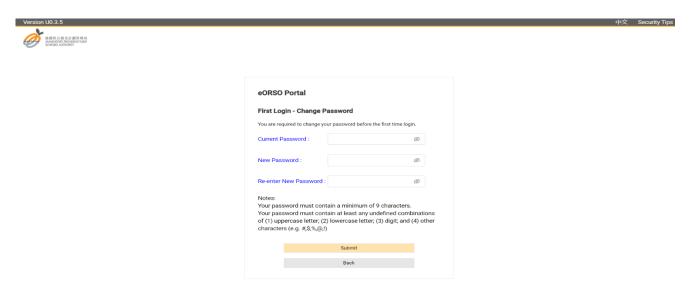
- Input the OTP.
- Click [Submit] to login.
- Click [Back] to the [Login] page.



3.2. First Time Login

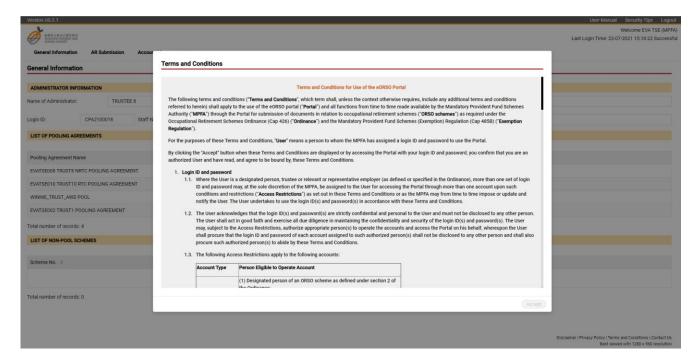
The Primary accounts and Sub-accounts are required to set a new password and it will be used for subsequent login. The password must contain a minimum of 9 characters. It must contain at least any 2 combinations of (1) uppercase letter; (2) lowercase letter; (3) digit; and (4) other characters (e.g. #,\$,%,@,!).

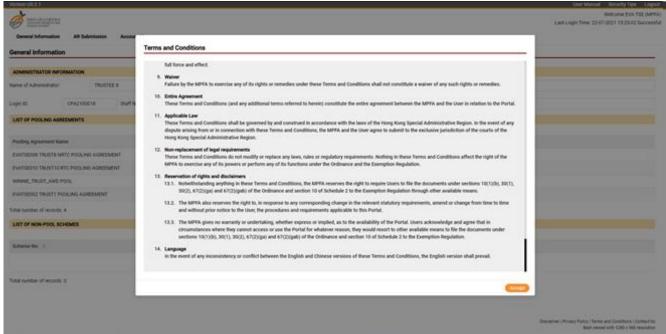
If the OTP verification is passed, the Primary accounts and Sub-accounts can change the password immediately.



Successful Login:

There will be a box showing "Terms and Conditions for Use of the eORSO Portal" after successful login. The Primary accounts and Sub-accounts should read all the terms and conditions (T&C) carefully and click the "Accept" button (if the users agree with the T&C) to proceed the use of the eORSO Portal.



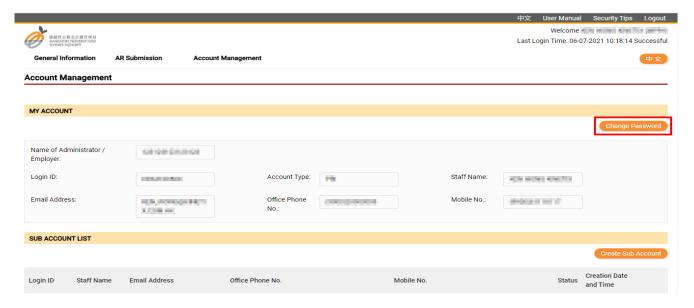


3.3. Change Password

After successful login, the Primary accounts and Sub-accounts can change their passwords by clicking on "Change Password" at the top right corner.

Go to <My Account in Account Management> page,

- Click [Change Password]
- System will redirect to the <Change Password> page.



- Enter [Current Password], [New Password] and [Re-enter Jew Password]
- Click

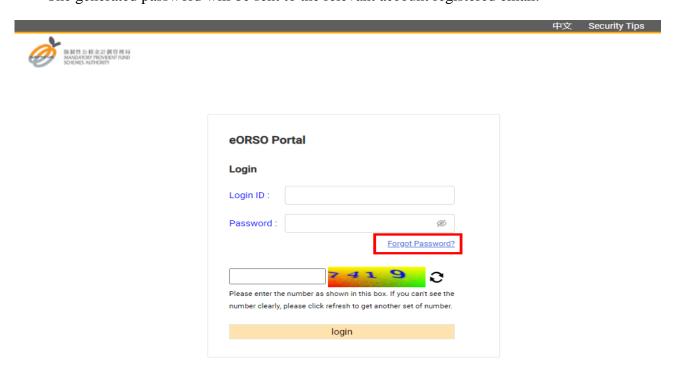
 for to show the masked password.
- Click [Submit] to change the password.
- Click [Close] to stop the change procedure.

Change Password Current Password: New Password: Re-enter New Password: Notes: Your password must contain a minimum of 9 characters. Your password must contain at least any 2 combinations of (1) uppercase letter; (2) lowercase letter; (3) digit; and (4) other characters (e.g. #,\$,%,@,!)

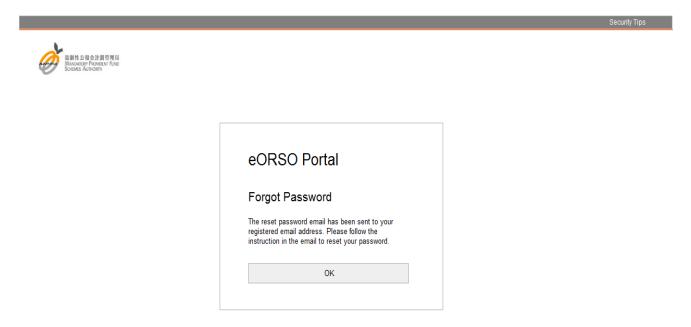
3.4. Forgot Password

If the Primary accounts and Sub-accounts forget the password, please click on "Forgot Password" on the Login page.

- Input [Login ID], email and captcha.
- Click [Forgot Password?] to find the password.
- A new password will be generated and updated as new account password.
- The generated password will be sent to the relevant account registered email.



• Click [OK] to go back to the <Login> page.



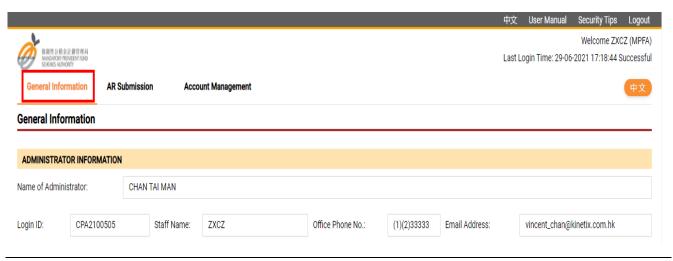
4. GENERAL INFORMATION

Once logged in, the Primary accounts and Sub-accounts can view under "General Information", their relevant information previously provided to the MPFA and their Primary accounts respectively.

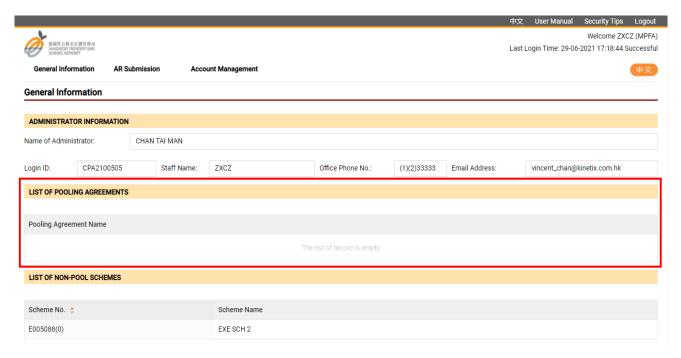
Enter < General Information > page by clicking [General Information] of the menu item.

4.1. Information of Administrator

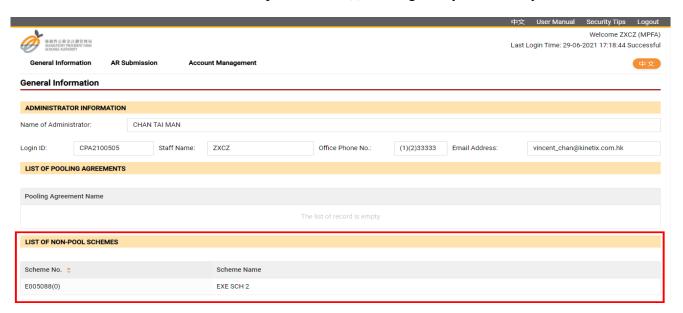
The Primary accounts and Sub-accounts who are the administrators can view the information including [Name of Administrator], [Login ID], [Staff Name], [Office Phone No.] and [Email Address] on the <General Information> page.



The Primary accounts can view the "List of Pooling Agreements" under their administration in ascending order. The Sub-accounts can view the pooling agreement(s) under "the list of pooling agreements" as assigned by the Primary accounts.

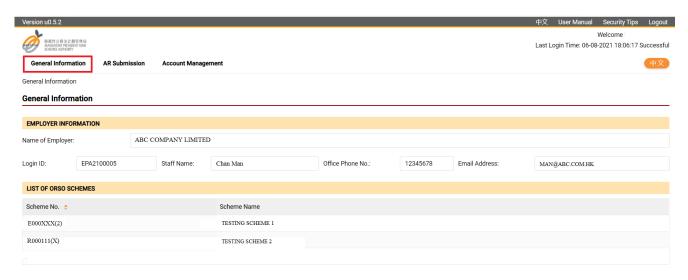


The Primary accounts can view the list of non-pool schemes under their administration in ascending order. The Sub-accounts can view non-pool scheme(s) as assigned by the Primary Accounts.

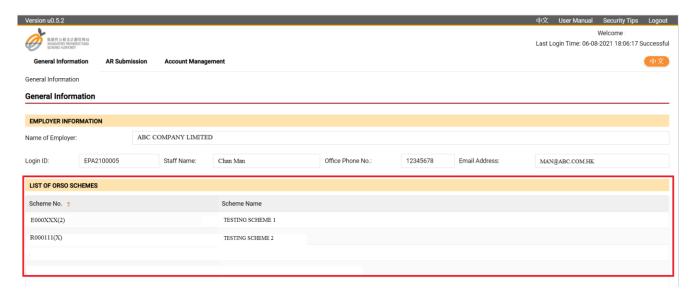


4.2. Information of Employer

The Primary accounts and Sub-accounts who are the employers can view the information including [Name of Employer], [Login ID], [Staff Name], [Office Phone No.] and [Email Address] on the <General Information> page.



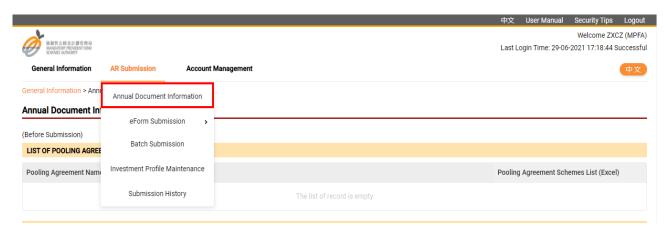
The Primary accounts can view the list of ORSO schemes, i.e. ORSO registered and exempted schemes, if any, of the employer in ascending order. The Sub-accounts can view the ORSO scheme(s) as assigned by the Primary accounts.



5. ANNUAL DOCUMENT FOR ADMINISTRATOR

5.1. Annual Document Information

Click the menu item [Annual Document Information] to enter the <Annual Document Information> page.



The Primary accounts can download the list of schemes for all Pooling Agreements under their administration. The Sub-accounts can download the list of schemes of the Pooling Agreements as assigned by the Primary accounts.

Click [Download] to download an Excel file contains 3 data items including [ORSO registration no.], [Name of scheme] and [Due date of AR submission]. The file is sorted by [Due date of AR submission] with ascending order.



Search the non-pool scheme(s) and draft eForm of annual return of ORSO registered scheme for pooled and non-pool scheme.

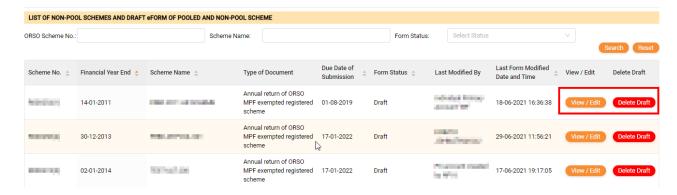
- Enter the [ORSO Scheme No.] to search by [ORSO Scheme No.].
- Enter the [Scheme Name] to search by [Scheme Name].
- Click v to select the [Form Status] either [Draft] or [Ready to Submit] for the searching.
- Click [Search] to show the search result against the search criteria.

 Click [Reset] to reset the search criteria to default value and reset the search result to default result.



Show all the eForms in "Draft" or "Ready to Submit" status; and the non-pool ORSO scheme(s) according to search criteria.

- Click [View/Edit] to enter the eForm of relevant ORSO scheme.
- Click [Delete Draft] to mark the relevant eForm to be Void.



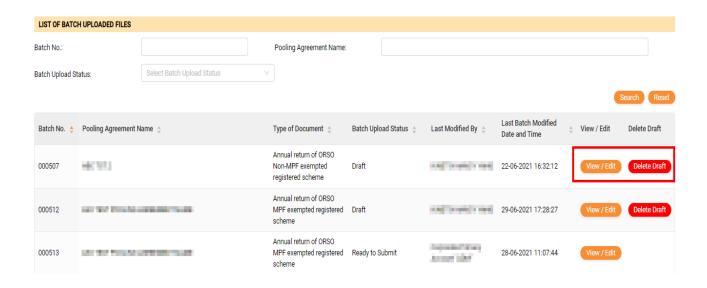
Search for a particular or all batches of pending for annual returns submission.

- Enter the [Batch No.] to search by [Batch No.].
- Enter the [Pooling Agreement Name] to search by [Pooling Agreement Name].
- Click to select the [Batch Upload Status] either [Draft] or [Ready to Submit] for the searching.
- Click [Search] to show the search result against the search criteria.
- Click [Reset] to reset the search criteria to default value and reset the search result to default result.



Show the batches in "Draft" or "Ready to Submit" status according to search criteria.

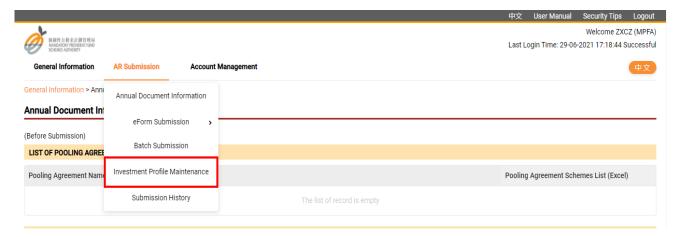
- Click [Edit] to enter the relevant batch.
- Click [Delete Draft] to delete the selected batch.



5.2. Investment Profile Maintenance

To search or create an investment profile for a particular pooling agreement.

• Click [Investment Profile Maintenance] of the menu item to enter the page.



- Click v to select the [Pooling Agreement Name (Eng)] for the searching.
- Click to select the [Reporting Finance Year End] for the searching.
- Click \(\vert \) to select the [Status] for the searching.

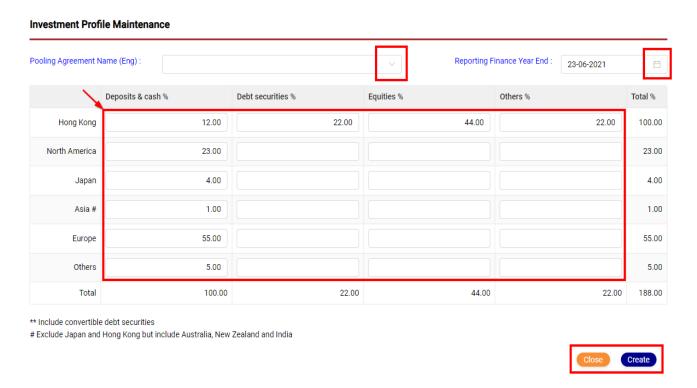
- Click to select the [Last Modified Date (From)] for the searching.
- Click to select the [Last Modified Date (To)] for the searching.
- Click [Search] to show the search result against the search criteria.
- Click [Reset] to reset the search criteria to default value and reset the search result to default result.
- Click [New] to create a new investment profile.



• Click [View/Edit] to enter the Investment Profile Maintenance of the relevant Pooling Agreement.

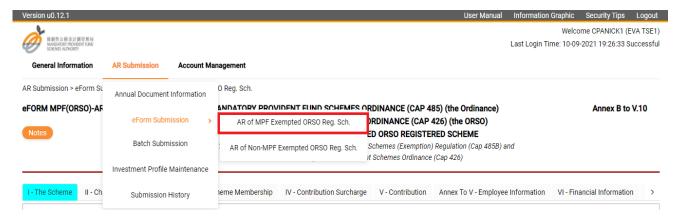


- Click ✓ to select the [Pooling Agreement Name (Eng)].
- Input the fields of [Asset Allocation] and [others, if any]
- Click [Save] to save the investment profile as draft.
- Click [Delete] to delete the investment profile.
- Click [Close] to close the investment profile popup.

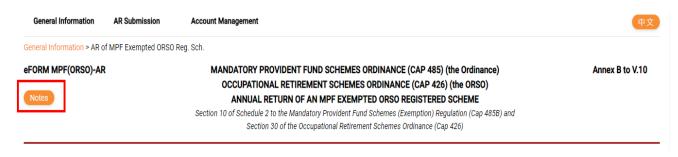


5.3. eForm of Annual Return of MPF Exempted ORSO Registered Scheme

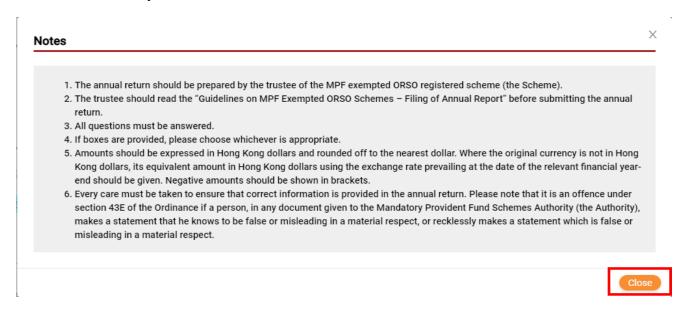
Enter the page of eForm by clicking menu item [AR of MPF Exempted ORSO Reg. Sch.].



Click [Notes] to open the Notes of the eForm



• Read it carefully and click [Close] to continue.

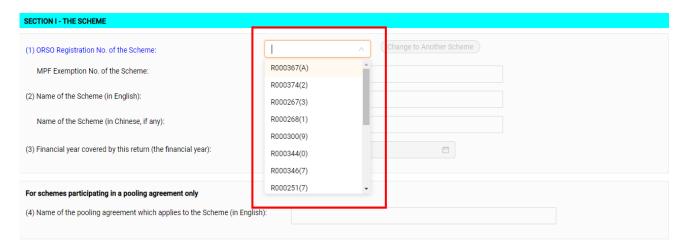


- Click the tab to enter the relevant section of the eForm.
- Click / > to show more section.



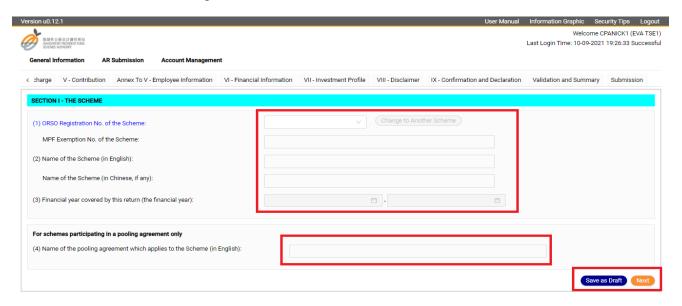
5.3.1. Section I – THE SCHEME

• Click v to choose the [ORSO Registration No. of the Scheme].



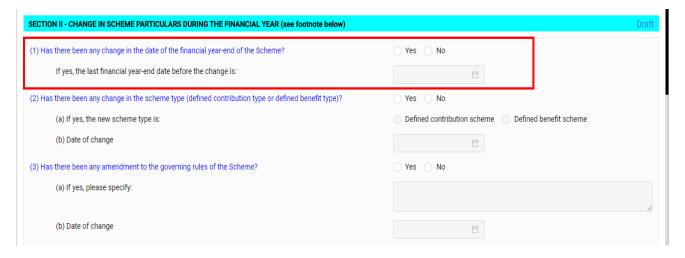
• Click [Change to another scheme] if the Primary accounts or Sub-accounts want to change the scheme and clear the eForm.

- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.

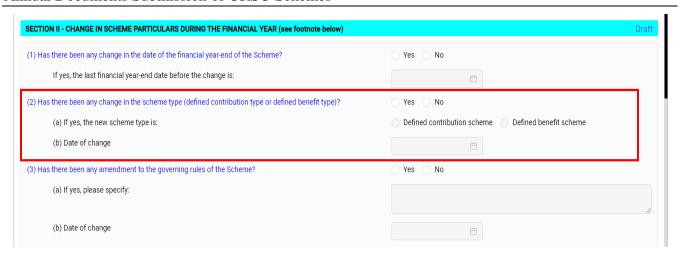


5.3.2. Section II – CHANGE IN SCHEME PARTICULARS DURING THE FINANCIAL YEAR

• Choose [Yes] if there is any change in the date of the financial year-end and click to choose the financial year-end date. Otherwise, choose [No] and skip it.



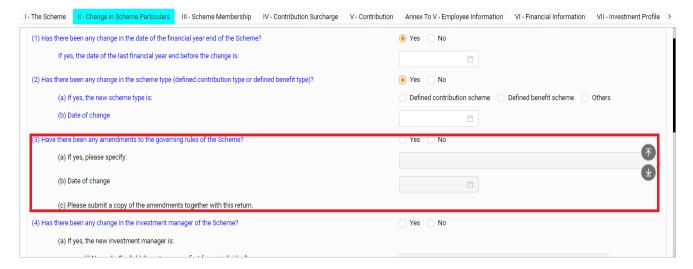
• Choose [Yes] if there is any change in the scheme type and choose the new scheme type and click to indicate the date of change. Otherwise, choose [No] and skip it.



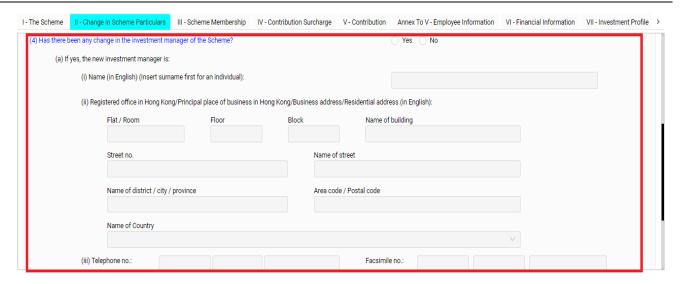
• Choose [Yes] if there is any amendment to the governing rules and specify the details of amendment and click to indicate the date of change. Also, please upload the copy of the amendments. Otherwise, choose [No] and skip it.

[The file name of governing rules must begin with the prefix: GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] or GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)]_[Any name]

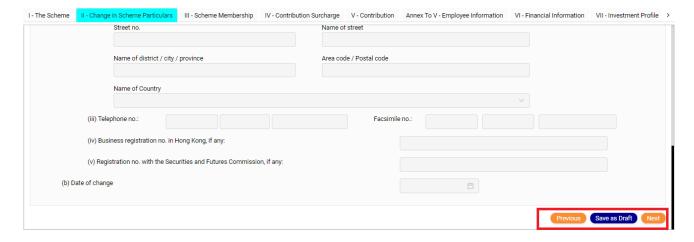
Example: GR_R0210000_20201231.pdf]



• Choose [Yes] if there is any change in the investment manager and fill in the required fields. Otherwise, choose [No] and skip it.



- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



5.3.3. Section III – SCHEME MEMBERSHIP

- Fill in the total number of members of the scheme as at the date of the financial year-end.
- Fill in the number of members of the scheme who were holders of Hong Kong Identity Cards within the meaning of the Registration of Persons Ordinance (Cap 177) as at the date of the financial year-end.
- Fill in the number of members of the scheme who were relevant employees as defined in section 2 of the Ordinance as at the date of the financial year-end.
- Choose whether there is a consultative committee formed by members of the Scheme.



- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



5.3.4. Section IV – CONTRIBUTION SURCHARGE

- Fill in the amount of contribution surcharge paid to the Scheme during the financial year by the relevant employer(s).
- Fill in the number of written notices issued by the designated person to the relevant employer(s) of the Scheme during the financial year in relation to contributions which have not been paid by the relevant employer(s) when they become due.



- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.

• Click [Next] to save and go to next section.

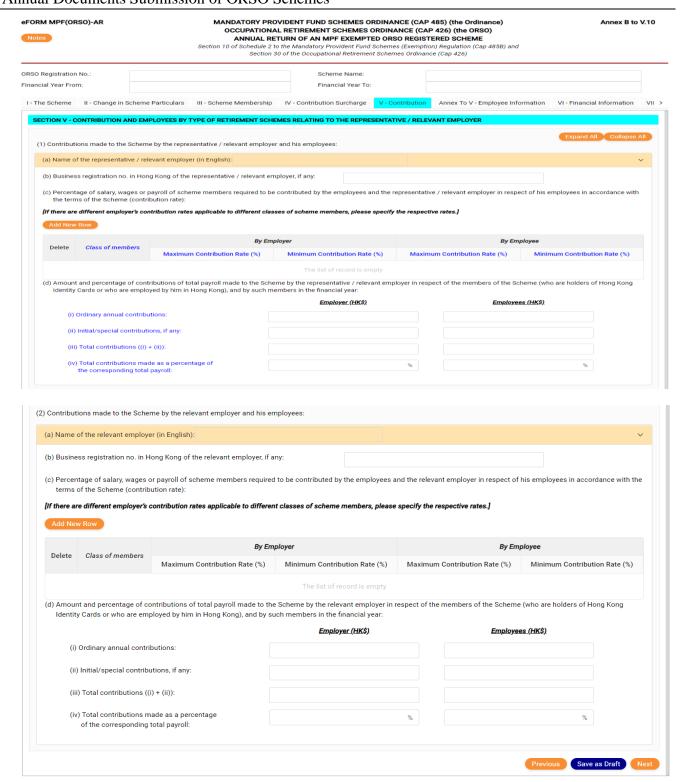


5.3.5. Section V - CONTRIBUTION

Follow the instructions of section V to fill in the required fields.

- Click [Collapse] to collapse the section of relevant employer(s).
- Click [Expand] to expand the section of relevant employer(s).
- Click [Add New Row] to add new row of the class of members with contribution rates.
- Click [Delete] to remove the corresponding row of a particular class of members with contribution rates.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.

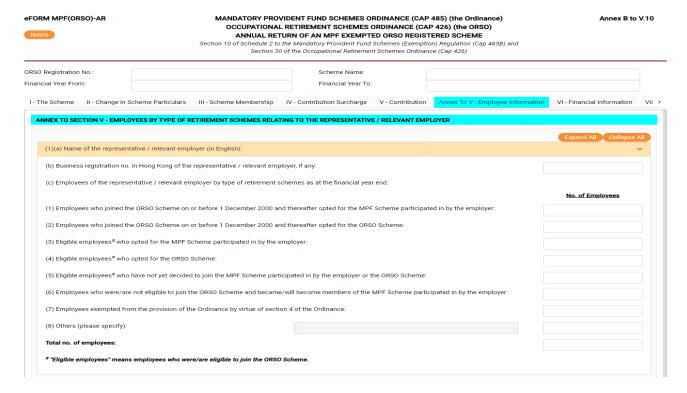
User Manual for eORSO Portal Annual Documents Submission of ORSO Schemes



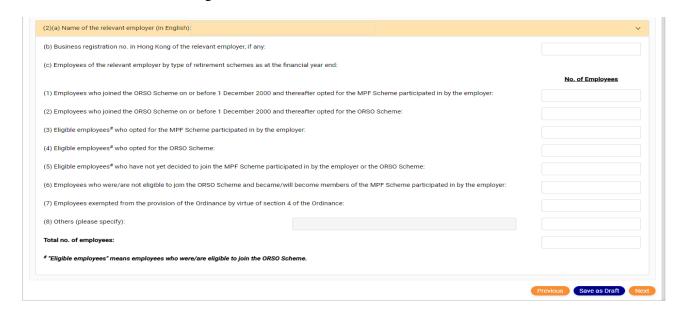
5.3.6. Annex to V - EMPLOYEE INFORMATION

Follow the instructions of annex to Section V to fill in the required fields.

- Click [Collapse] to collapse the section of relevant employer(s).
- Click [Expand] to expand the section of relevant employer(s).

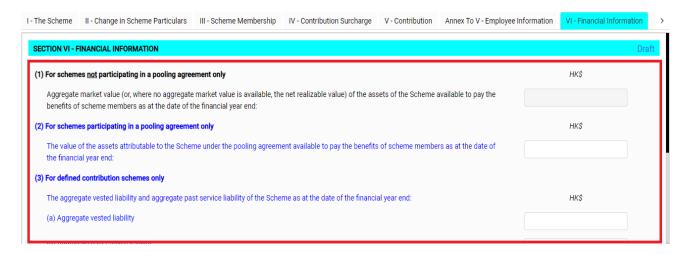


- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.

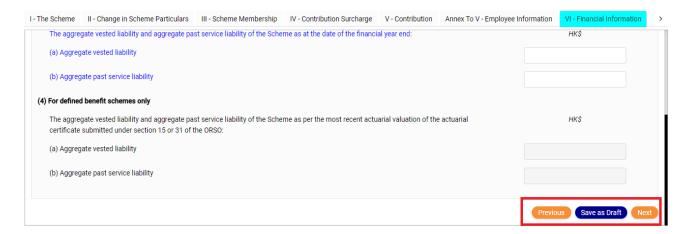


5.3.7. Section VI – FINANCIAL INFORMATION

Follow the instructions to fill in the amount in section VI.

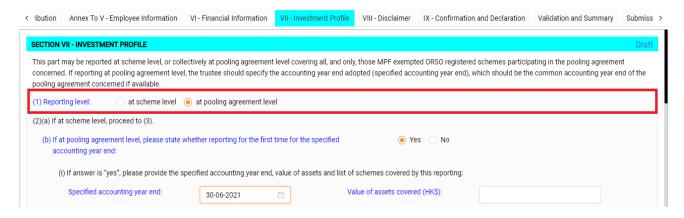


- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.

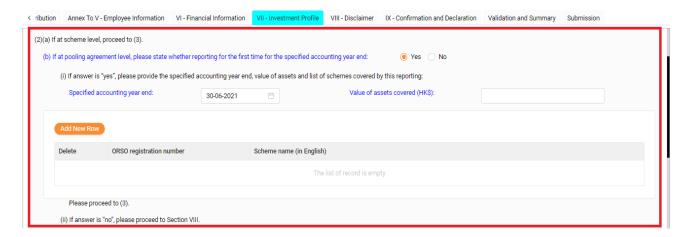


5.3.8. Section VII – INVESTMENT PROFILE

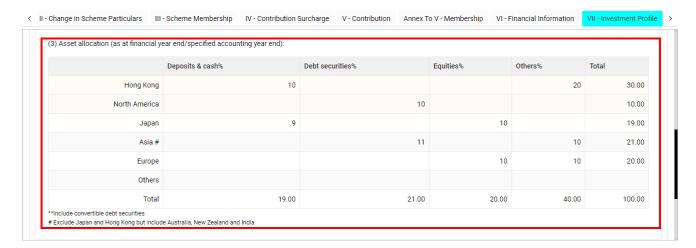
• Choose the reporting level (scheme level / pooling agreement level) for the investment profile.



• If choose "at pooling agreement level" and it is reporting for the first time of the specified accounting year end, please follow the instruction to fill in part (2).

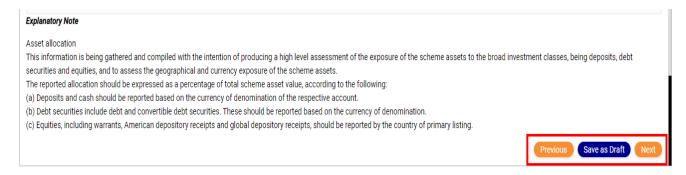


• If choose "at scheme level", please follow the instruction to fill in part (3).



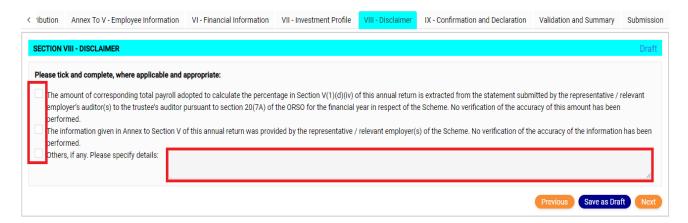
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.

Click [Next] to save and go to next section.

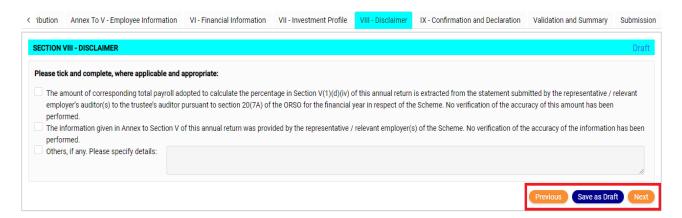


5.3.9. Section VIII – DISCLAIMER

Please follow the instruction to tick / fill in the part as necessary.

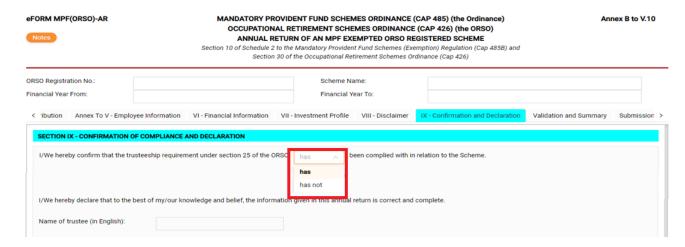


- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



5.3.10. Section IX – CONFIRMATION AND DECLARATION

Check and confirm the information on section IX.



• Upload the Financial Statement and Auditor's Report.

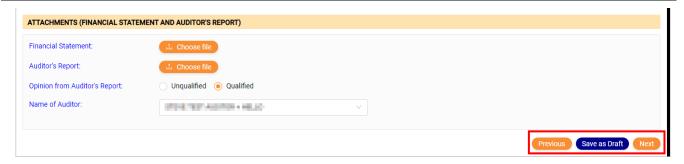
[The file name of Financial Statement must begin with the prefix: FS_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] Example: FS_R0210000_20201231.pdf]

[The file name of Auditor Report must begin with the prefix: AUD_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] Example: AUD_ R0210000_20201231.pdf]

• Select the opinion from auditor's report and name of auditor.

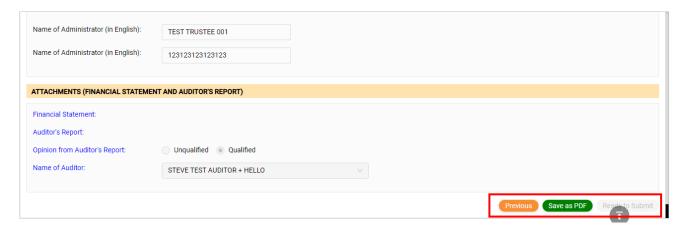


- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



5.3.11. VALIDATION AND SUMMARY

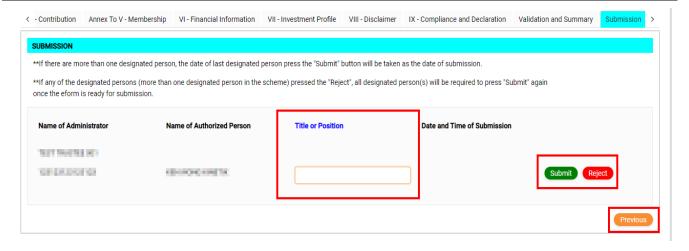
- Check the information of each section and click [Print] to print the <Summary> page.
- Click [Ready to Submit] to change the form status from "Draft" to "Ready to Submit". The eForm will then become not editable and redirect to <Submission> page.
- Click [Next] to enter the <Submission> page.



5.3.12. SUBMISSION

The Primary accounts shall

- fill in the [Title or Position] and
- click [Submit] to submit the eForm upon receiving an email notification request for the AR submission; or
- click [Reject] to reject the submission and provide the reason. The status of eForm will be changed back to the "Draft".
- click [Previous] to save and go to previous section.



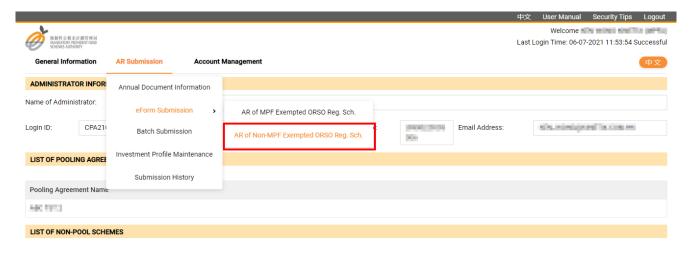
5.3.13. SUBMISSION RESULT

Show the submission date and time and the submission ID, if submission successfully.



5.4. eForm of Annual Return of Non-MPF Exempted ORSO Registered Scheme

• Enter the eForm by clicking menu item [AR of MPF Exempted ORSO Reg. Sch.].



• Click [Notes] to open the Notes of the eForm.





OCCUPATIONAL RETIREMENT SCHEMES ORDINANCE (CAP 426) ANNUAL RETURN

FORM ORS-4

(Under Section 30 of The Occupational Retirement Schemes Ordinance)



Read it carefully and click [Close] to continue.

Notes

X

Section 30 of the Occupational Retirement Schemes Ordinance ("Ordinance") requires that an annual return in respect of a registered occupational retirement scheme ("Scheme") must be submitted to the Registrar of Occupational Retirement Schemes within 6 months after the end of the Scheme's financial year, or such longer period as the Registrar may allow. This annual return should be completed by the administrator of the Scheme and sent by the designated person to The Registrar of Occupational Retirement Schemes.

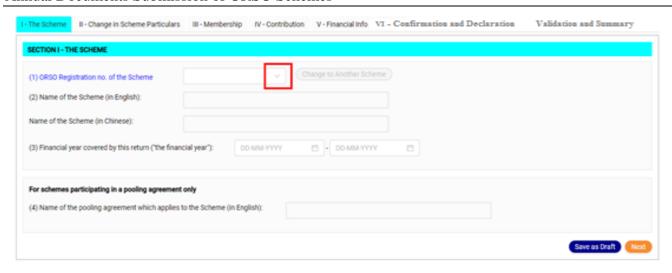
Please read carefully the following guidance notes for completion of this annual return:

- 1. If boxes are provided, please choose whichever is appropriate.
- Amounts should be expressed in Hong Kong dollars and rounded off to the nearest dollar. Where the original currency is not in Hong Kong dollars, its equivalent amount in Hong Kong dollars using the exchange rate prevailing at the date of the relevant financial yearend should be given. Negative amounts should be shown in brackets.
- 3. Every care must be taken to ensure that correct information is provided in the annual return. It is an offence under section 79 of the Ordinance for any person to provide information which is false in a material particular and which he knows to be false or he has no reasonable ground to believe to be true in such particular. Please also note that giving false or incorrect information in the annual return may result in the registration of a scheme being cancelled under section 42 of the Ordinance.

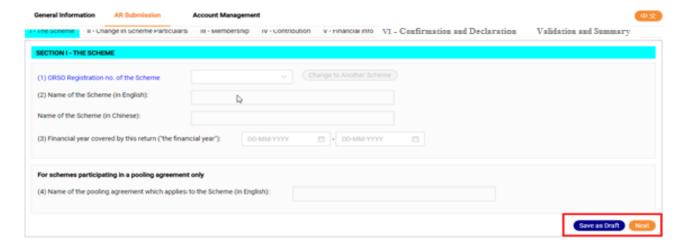


5.4.1. Section I – THE SCHEME

• Click v to choose the [Registration No. of the Scheme].

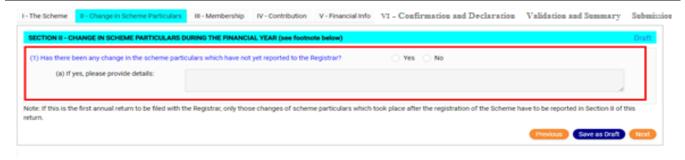


- Click [Change to another scheme] if the Primary accounts or Sub-accounts want to change the scheme and clear the eForm.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.



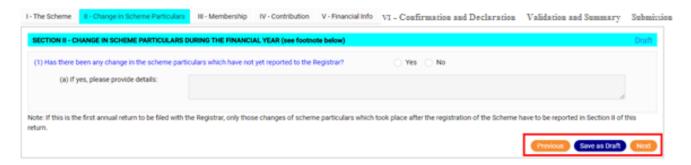
5.4.2. Section II – CHANGE IN SCHEME PARTICULARS DURING THE FINANCIAL YEAR

• Choose [Yes] and provide the details if there is any change in the scheme particulars which have not yet reported to the Register. Otherwise, choose [No] and skip it.



Click [Save as Draft] to save all contents of the eForm as Draft.

- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



5.4.3. Section III – MEMBERSHIP

- Fill in the total number of members of the scheme as at the date of the financial year-end.
- Fill in the number of members of the scheme who were holders of Hong Kong Identity Cards within the meaning of the Registration of Persons Ordinance (Cap 177) as at the date of the financial year-end.
- Choose whether there is a consultative committee formed by members of the Scheme under section 32.



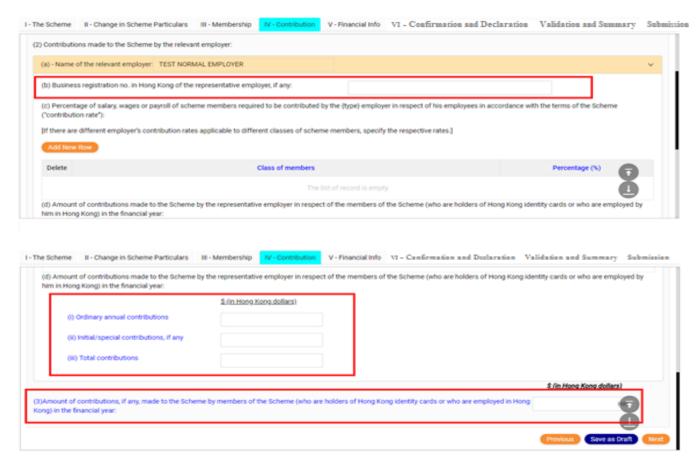
Click [Save as Draft] to save all contents of the eForm as Draft.

- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



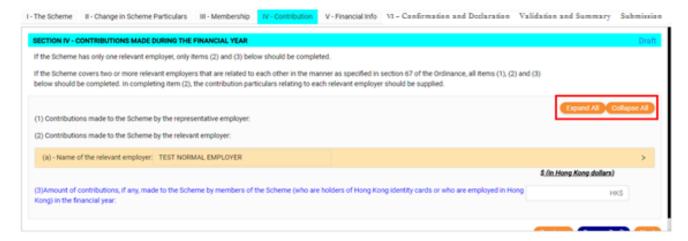
5.4.4. Section IV – CONTRIBUTION

• Fill in the amount of contribution made to the scheme by the representative employer and relevant employer, if any.

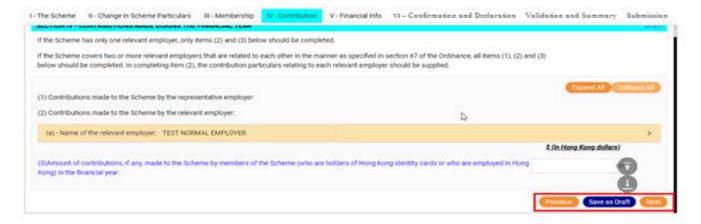


Click [Collapse] to collapse the section of relevant employer(s).

• Click [Expand] to expand the section of relevant employer(s).



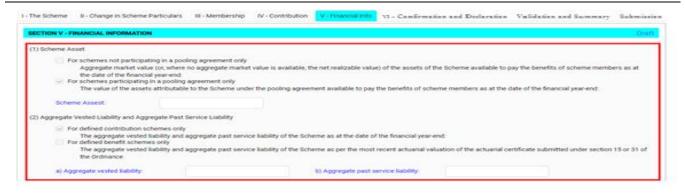
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



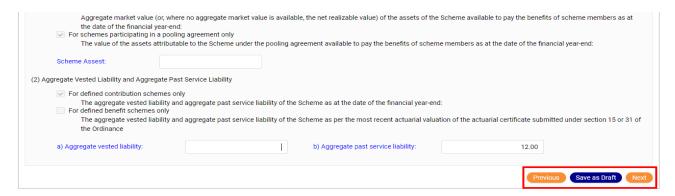
5.4.5. Section V – FINANCIAL INFO

Follow the instructions of section V to fill in the required fields.

User Manual for eORSO Portal Annual Documents Submission of ORSO Schemes



- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



5.4.6. Section VI – CONFIRMATION AND DECLARATION

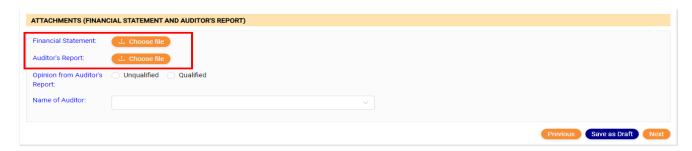
Check the information on section VI.



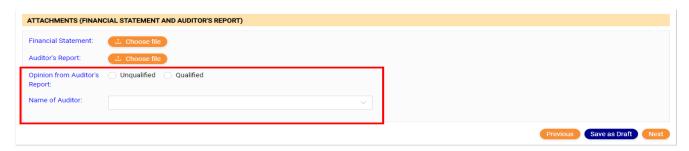
Upload the Financial Statement and Auditor's Report.

[The file name of Financial Statement must begin with the prefix: FS_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] Example: FS_R0210000_20201231.pdf

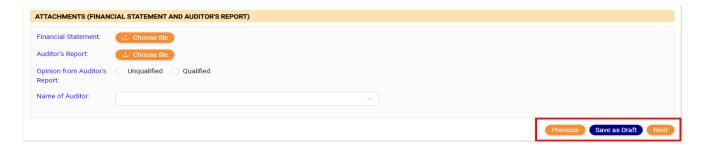
[The file name of Auditor Report must begin with the prefix: AUD_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] Example: AUD_ R0210000_20201231.pdf



Select the opinion from auditor's report and name of auditor.



- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to next section.



5.4.7. VALIDATION AND SUMMARY

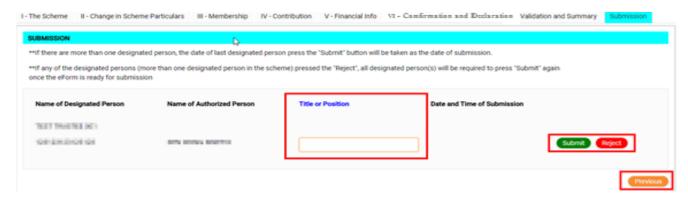
- Check the information of each section and click [Print] to print the <Summary> page.
- Click [Ready to Submit] to change the form status from "Draft" to "Ready to Submit". The eForm will then become not editable and redirect to <Submission> page.
- Click [Next] to enter the <Submission> page.



5.4.8. SUBMISSION

The Primary accounts shall

- fill in the [Title or Position] and
- click [Submit] to submit the eForm; or
- click [Reject] to reject the submission and provide the reason. The status of eForm will be changed back to the "Draft".
- click [Previous] to save and go to previous section.



5.4.9. SUBMISSION RESULT

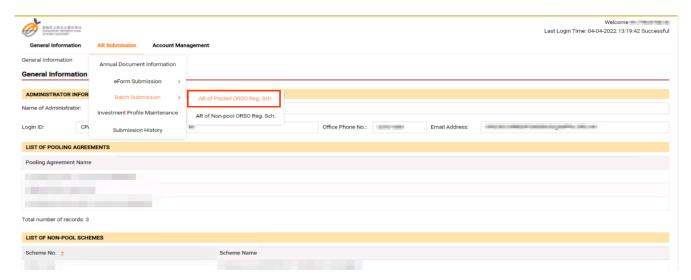
Show the submission date and time and the submission ID, if submitted successfully.



5.5. Batch Upload of Annual Return of MPF Exempted / Non-MPF Exempted ORSO Registered Scheme

5.5.1. Annual Return of Pooled ORSO Registered Scheme

Enter the page by clicking the menu item [AR of Pooled ORSO Reg. Sch.] under [Batch Submission].



Search a batch submission record in "Draft" or "Ready to Submit" status.

- Enter the [Batch No.] to search by [Batch No.].
- Enter the [Pooling Agreement Name] to search by [Pooling Agreement Name].
- Click V to select the [Batch Upload Status] either [Draft] or [Ready to Submit] for the searching.
- Click [Search] to show the search result against the search criteria.
- Click [Reset] to reset the search criteria to default value and reset the search result to default result.

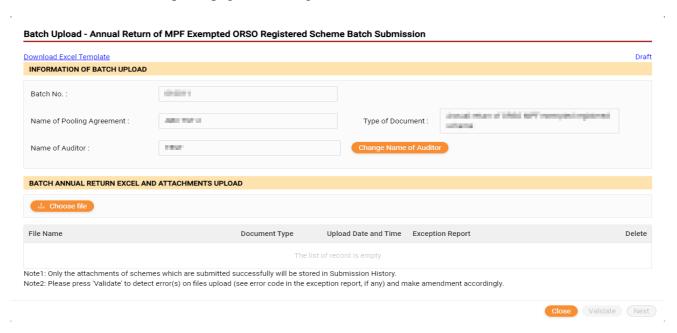


- Click [View/Edit] to view or edit of a particular batch in the result list.
- Click [Delete Draft] to delete the relevant draft of batch and attachments.

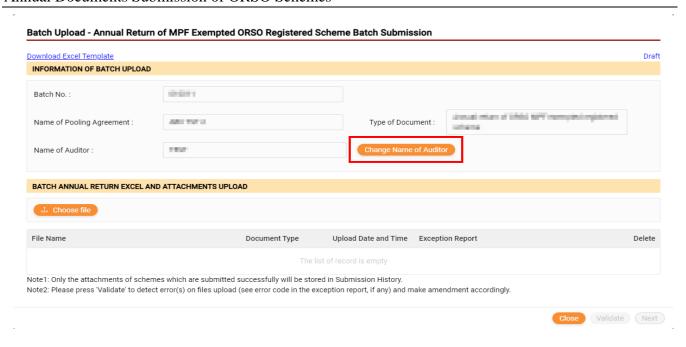
User Manual for eORSO Portal Annual Documents Submission of ORSO Schemes



After clicking the [View/Edit] of a batch in the result list, the Primary accounts or Sub-accounts can enter the relevant batch upload page for editing.

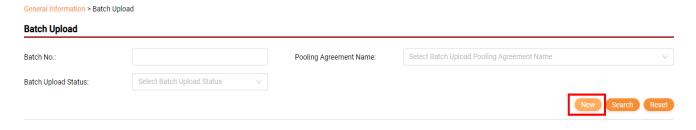


- Click [Change Name of Auditor] to change the name of auditor.
- Click \(\text{to choose the name of auditor.} \)
- Click [Save] to save the change.
- Click [Cancel] to cancel the change.



Create a new batch submission of annual returns

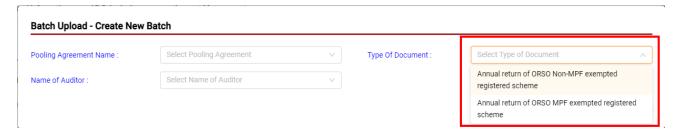
• Click [New] to create new batch submission.



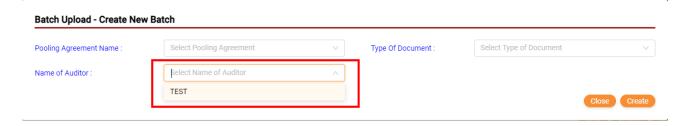
Click V to select the [Pooling Agreement Name] for the creation.



• Click V to select the [Type of Document.] for the creation.



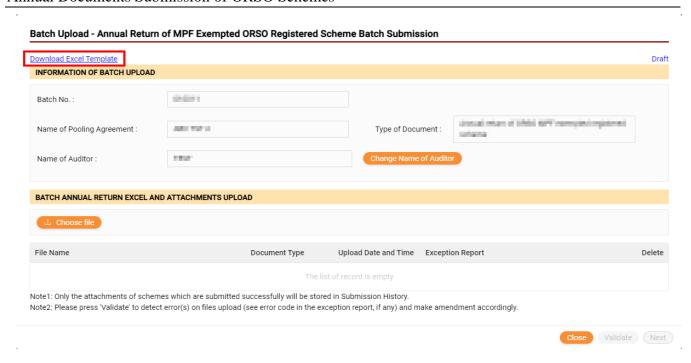
• Click [∨] to select the [Name of Auditor] for the creation.



- Click [Create] to create the batch
- Click [Close] to close the creation popup.



• Click [Download Excel Template] to download an Excel template of Annual Return of Pooled MPF Exempted / non-MPF Exempted ORSO Registered Scheme Batch Submission. (The Sub-accounts should prepare the annual returns by using this template before uploading the other PDF files.)

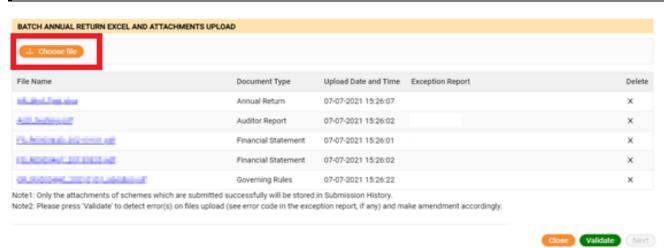


• Click [Choose file] to upload the Excel files of annual returns, PDFs of financial statements, auditor's report and governing rules, if any.

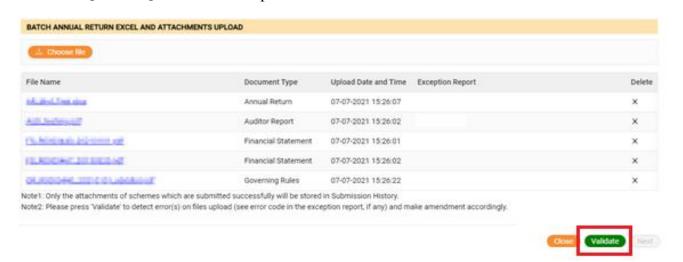
File Name

Annual Return	AR_[Any name].xlsx	The single file name convention must begin with the prefix: AR_[any name]
		Example: AR_HSBC_20201222.xlsx
Zip of Financial Statements	FS_[Any name].zip	The zipped file name convention must begin with the prefix: FS_[any name]
Financial Statement	FS_[ORSO Registration No]_[Financial year ended (YYYYMMDD)].pdf	The single file name convention must begin with the prefix: FS_[ORSO Registration No]_[Financial year ended (YYYYMMDD)]
		Example: FS_R0210000_20201231.pdf
Zip of Auditor Report	AUD_[Any name].zip	The zipped file name convention must begin with the prefix: AUD_[Any name]
Auditor Report	AUD_[Any name].pdf	In order to link with the auditor's report to the annual return, please ensure to put the file name at column N (for non-MPF exempted) and column BJ (for MPF exempted) in the AR Excel Template
		Example: AUD_XXX_20201222.pdf

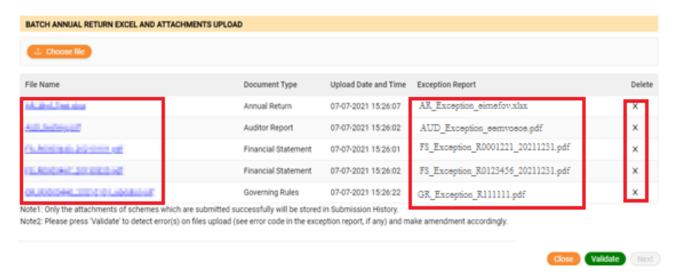
Only applicable t	Only applicable to MPF exempted ORSO registered schemes only				
Zip of Governing Rules	GR_[any name].zip	The zipped file name convention must begin with the prefix: GR_[any name]			
Governing Rules	(YYYYMMDD)].pdf Or	The single file name convention must begin with the prefix: GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] or GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)]_[Any name] Example: GR_R0210000_20201231.pdf			



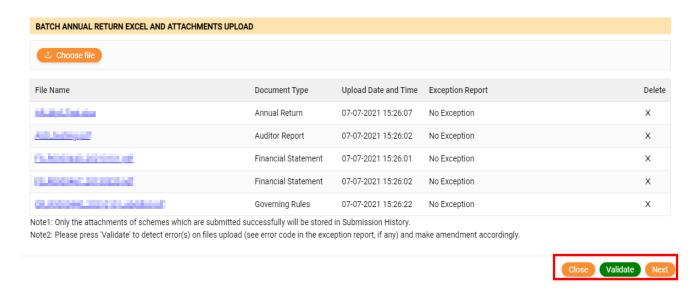
• Click [Validate] to validate the uploaded files.



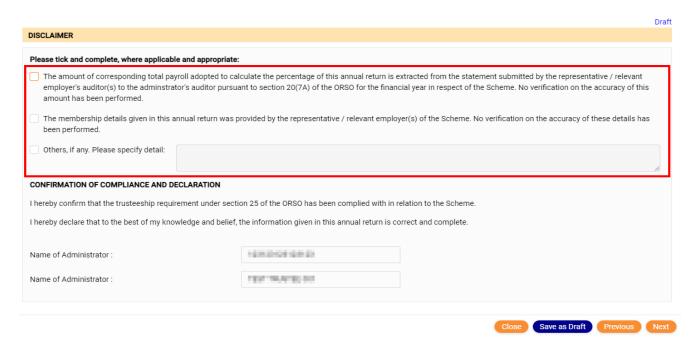
- Click [File name] to download the original file.
- Click [Exception Report] to download the exception report. The Sub-accounts should make the rectification on error in the exception report, then upload the file again with same file name and press "Validate".
- Click [x] to delete the uploaded file.



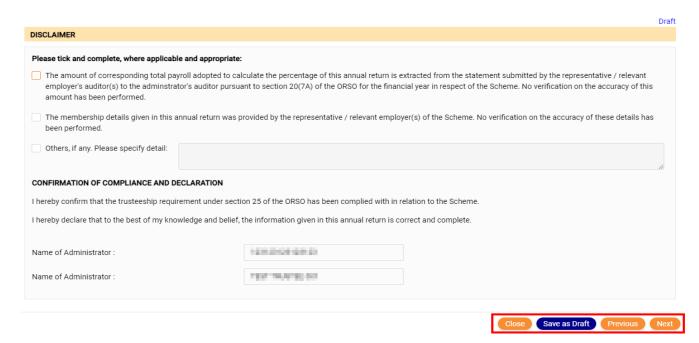
- If there is no "Exception Report" has been generated, the user can:
- Click [Next] to enter the Disclaimer page of the relevant scheme.
- Click [Validate] to validate the uploaded files again after rectification of error.
- Click [Close] to close the Batch Upload popup.



After clicking [Next], please read and complete the disclaimer.

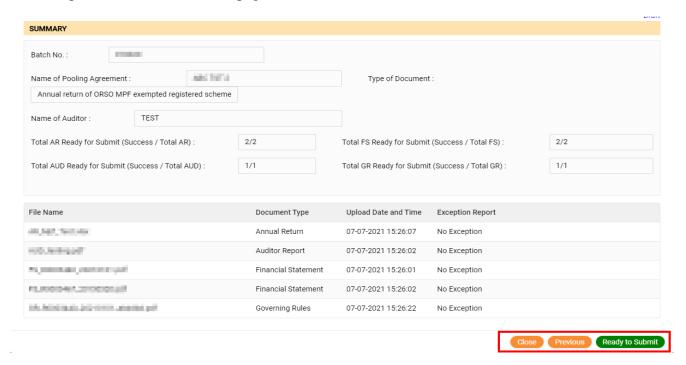


- Click [Close] to close the batch upload popup.
- Click [Save as Draft] to save all contents of the batch as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to the summary page.



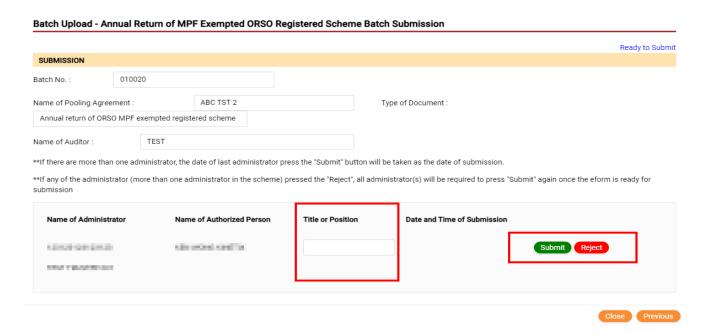
In the summary page, the Primary accounts and Sub-accounts can view (a) the no. of records which are uploaded successfully and the status of ready to submit; and (b) a list of files uploaded in the batch.

- Click [Close] to close the batch upload popup.
- Click [Previous] to save and go to previous section.
- Click [Ready to Submit] to change the batch upload status from the [Draft] to [Ready to Submit] and proceed to <Submission> page.



Primary accounts shall

- fill in the [Title or Position] and
- click [Submit] to submit the batch of schemes upon receive an email notification request to submit the returns; or
- click [Reject] to change the batch upload status to [Draft] and provide the reason. The status of the batch submission will be changed back to the "Draft".



- Click [Close] to close the batch upload popup.
- Click [Previous] to save and go to previous section.

Batch Upload - Annual Return of MPF Exempted ORSO Registered Scheme Batch Submission Ready to Submit SUBMISSION 010020 Batch No.: Name of Pooling Agreement: ABC TST 2 Type of Document : Annual return of ORSO MPF exempted registered scheme Name of Auditor : TEST **If there are more than one administrator, the date of last administrator press the "Submit" button will be taken as the date of submission. **If any of the administrator (more than one administrator in the scheme) pressed the "Reject", all administrator(s) will be required to press "Submit" again once the eform is ready for submission Name of Authorized Person Name of Administrator Title or Position Date and Time of Submission 12/03/03/03/03 Objected statility STORY TO A CONTROL OF

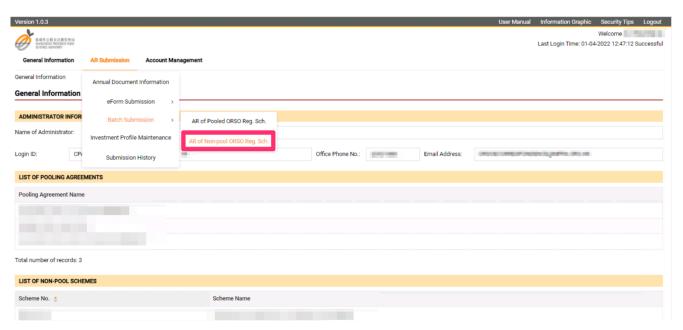
Show the submission date and time and the submission ID, if submitted successfully.



5.5.2. Annual Return of Non-Pool ORSO Registered Scheme

This function is applicable to the non-pool scheme with only one ORSO administrator. Please submit the annual return, financial statement, and auditor's report via eForm for the non-pool schemes with more than one administrator.

Enter the page by clicking the menu item [AR of Non-pool ORSO Reg. Sch.] under [Batch Submission].



Search a batch submission record in "Draft" or "Ready to Submit" status.

- Enter the [Batch No.] to search by [Batch No.].
- Click \(\text{to select the [Batch Upload Status] either [Draft] or [Ready to Submit] for the searching.
- Click [Search] to show the search result against the search criteria.
- Click [Reset] to reset the search criteria to default value and reset the search result to default result.

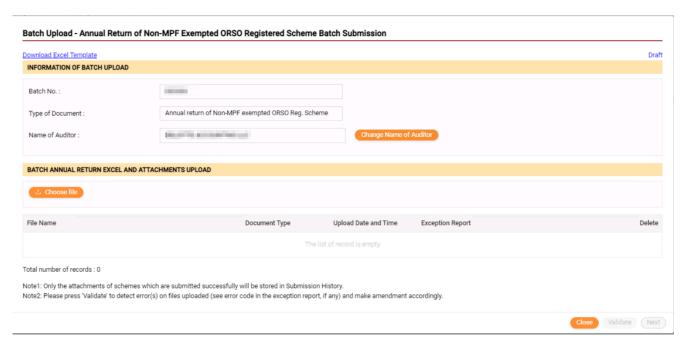
User Manual for eORSO Portal Annual Documents Submission of ORSO Schemes



- Click [View/Edit] to view or edit of a particular batch in the result list.
- Click [Delete Draft] to delete the relevant draft of batch and attachments.

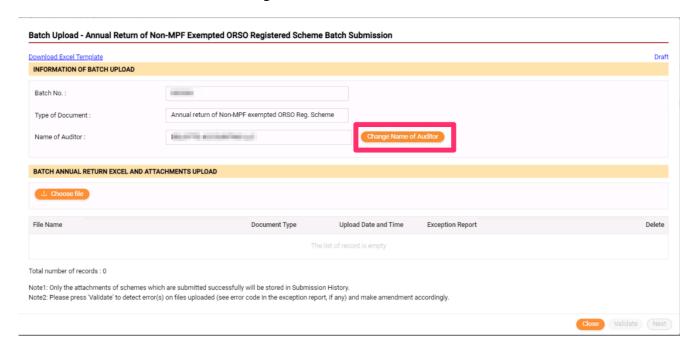


After clicking the [View/Edit] of a batch in the result list, the Primary accounts or Sub-accounts can enter the relevant batch upload page for editing.



- Click [Change Name of Auditor] to change the name of auditor.
- Click \(\text{to choose the name of auditor.} \)
- Click [Save] to save the change.

• Click [Cancel] to cancel the change.



Create a new batch submission of annual returns

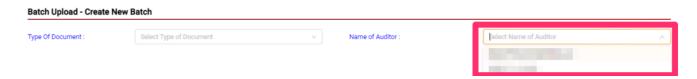
• Click [New] to create new batch submission.



• Click \(^{\text{V}}\) to select the [Type of Document.] for the creation.



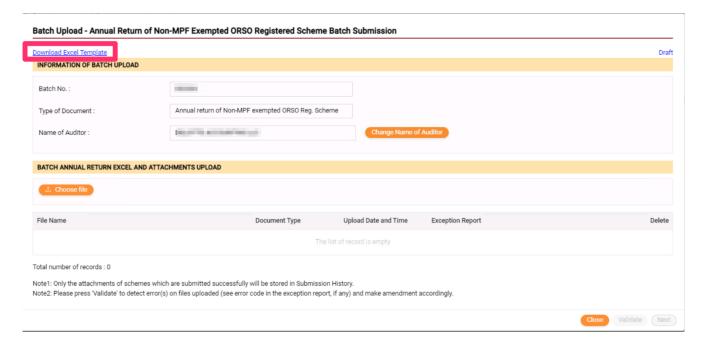
• Click [∨] to select the [Name of Auditor] for the creation.



- Click [Create] to create the batch
- Click [Close] to close the creation popup.



 Click [Download Excel Template] to download an Excel template of Annual Return of Non-pool MPF Exempted / non-MPF Exempted ORSO Registered Scheme Batch Submission. (The Sub-accounts should prepare the annual returns by using this template before uploading the other PDF files.)

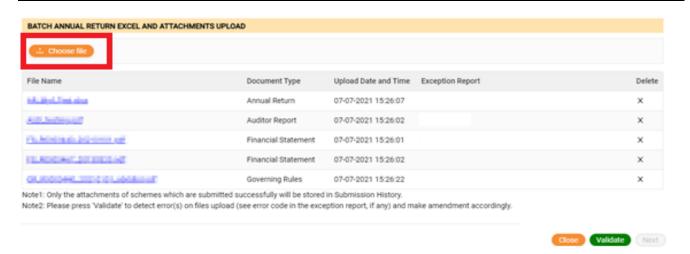


• Click [Choose file] to upload the Excel files of annual returns, PDFs of financial statements, auditor's report and governing rules, if any.

File Name

Annual Return	AR_[Any name].xlsx	The single file name convention must begin with the prefix: AR_[any name] Example: AR_HSBC_20201222.xlsx
Zip of Financial Statements	FS_[Any name].zip	The zipped file name convention must begin with the prefix: FS_[any name]
Financial Statement	FS_[ORSO Registration No]_[Financial year ended (YYYYMMDD)].pdf	The single file name convention must begin with the prefix: FS_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] Example: FS_R0210000_20201231.pdf

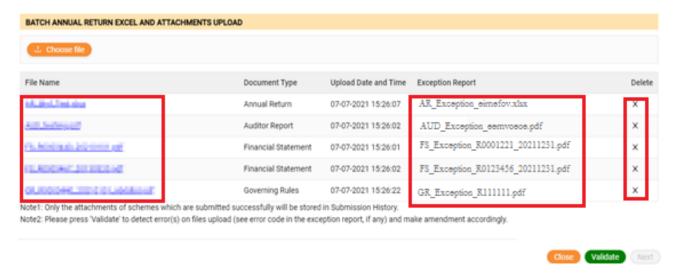
Zip of Auditor Report	AUD_[Any name].zip	The zipped file name convention must begin with the prefix: AUD_[Any name]			
Auditor Report	AUD_[Any name].pdf	In order to link with the auditor's report to the annual return, please ensure to put the file name at column N (for non-MPF exempted) and column BJ (for MPF exempted) in the AR Excel Template Example: AUD_XXX_20201222.pdf			
Only applicable t	Only applicable to MPF exempted ORSO registered schemes only				
Zip of Governing Rules	GR_[any name].zip	The zipped file name convention must begin with the prefix: GR_[any name]			
Governing Rules	GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)].pdf Or GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)]_[Any name].pdf	The single file name convention must begin with the prefix: GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)] or GR_[ORSO Registration No]_[Financial year ended (YYYYMMDD)]_[Any name] Example: GR_R0210000_20201231.pdf			



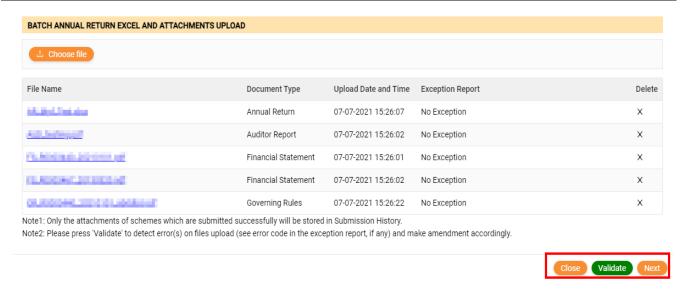
• Click [Validate] to validate the uploaded files.



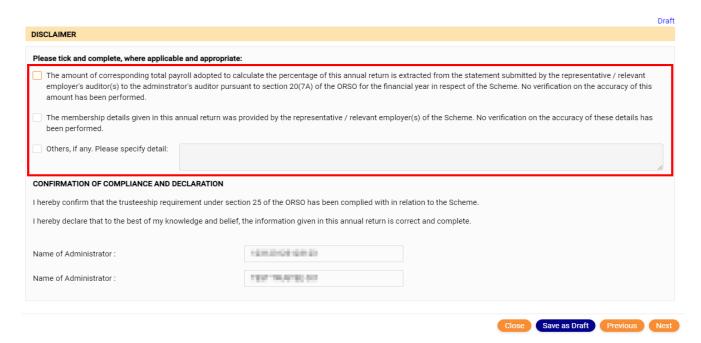
- Click [File name] to download the original file.
- Click [Exception Report] to download the exception report. The Sub-accounts should make the rectification on error in the exception report, then upload the file again with same file name and press "Validate".
- Click [x] to delete the uploaded file.



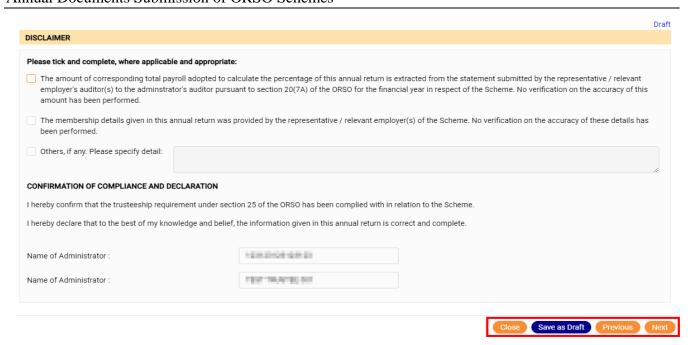
- If there is no "Exception Report" has been generated, the user can:
- Click [Next] to enter the Disclaimer page of the relevant scheme.
- Click [Validate] to validate the uploaded files again after rectification of error.
- Click [Close] to close the Batch Upload popup.



After clicking [Next], please read and complete the disclaimer.

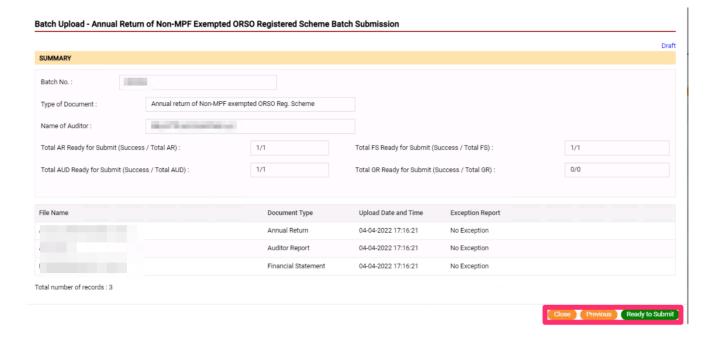


- Click [Close] to close the batch upload popup.
- Click [Save as Draft] to save all contents of the batch as Draft.
- Click [Previous] to save and go to previous section.
- Click [Next] to save and go to the summary page.



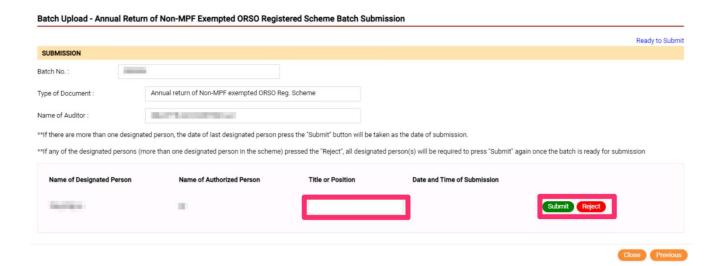
In the summary page, the Primary accounts and Sub-accounts can view (a) the no. of records which are uploaded successfully and the status of ready to submit; and (b) a list of files uploaded in the batch.

- Click [Close] to close the batch upload popup.
- Click [Previous] to save and go to previous section.
- Click [Ready to Submit] to change the batch upload status from the [Draft] to [Ready to Submit] and proceed to <Submission> page.

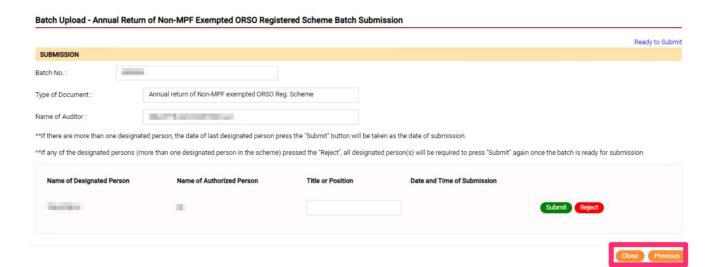


Primary accounts shall

- fill in the [Title or Position] and
- click [Submit] to submit the batch of schemes upon receive an email notification request to submit the returns; or
- click [Reject] to change the batch upload status to [Draft] and provide the reason. The status of the batch submission will be changed back to the "Draft".



- Click [Close] to close the batch upload popup.
- Click [Previous] to save and go to previous section.



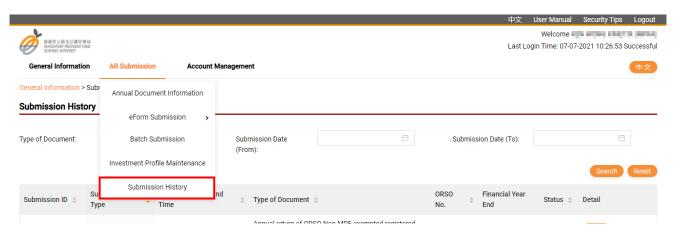
Show the submission date and time and the submission ID, if submitted successfully.



5.6. Submission History

This function enables the Primary accounts and Sub-accounts of administrator to view the history for the submitted documents in the eORSO Portal, i.e. annual return of ORSO registered scheme, for the current year.

Enter the <Submission History> page by click the menu item [Submission History] under [AR Submission].



- Click v to select the [Type of Document] for searching.
- Click to select the [Submission Date (From)] and [Submission Date (To)] on date range for searching.

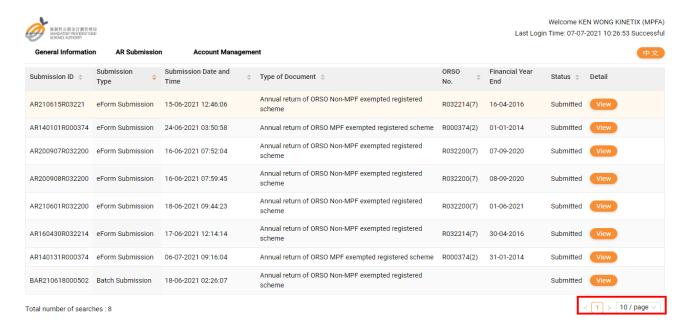


- Click [Search] to show the search result against the search criteria.
- Click [Reset] to reset the search criteria to default value and reset the search result to default result.

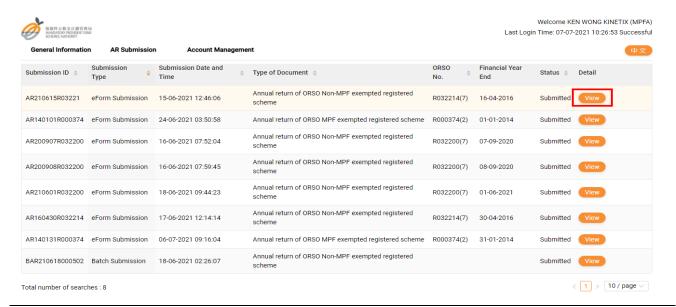
User Manual for eORSO Portal Annual Documents Submission of ORSO Schemes



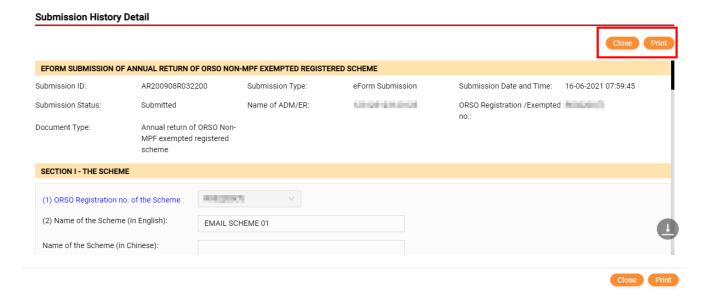
- Click or to go to the next or previous page of submission history.
- Click to select the number of submissions shown in the list.



• Click [View] to enter the eForm / Batch Submission History Detail Page.



- Click [Print] to print the Submission Detail.
- Click [Close] to close the Submission History popup.

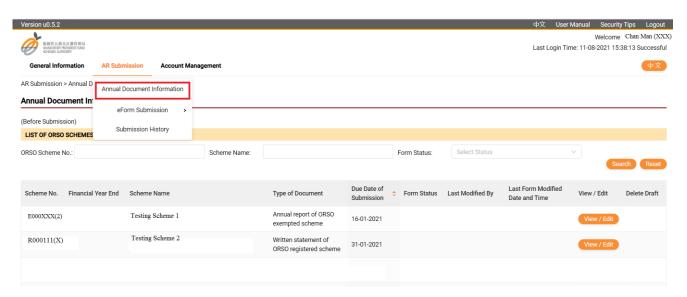


6. ANNUAL DOCUMENTS FOR EMPLOYER

6.1. Annual Document Information

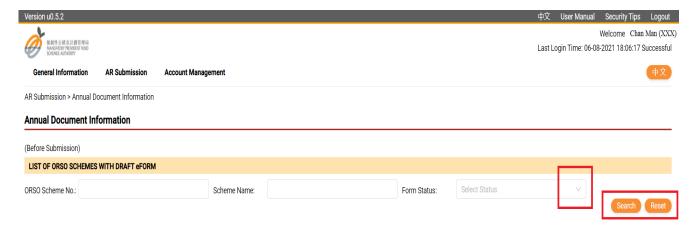
Click the menu item [Annual Document Information] to enter the <Annual Document Information> page.

The Primary accounts and Sub-accounts can view all schemes and the eForm(s) in "Draft" or "Ready to Submit" status.



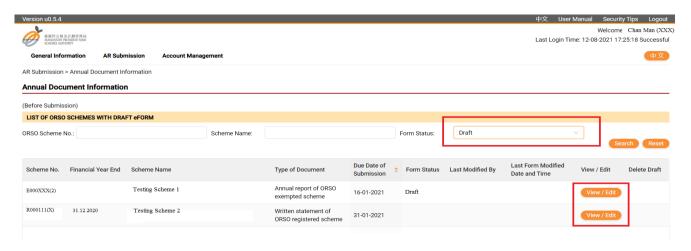
Search the ORSO scheme(s) and draft eForm of written statement of ORSO registered and annual report of ORSO exempted schemes.

- Enter the [ORSO Scheme No.] to search by [ORSO Scheme No.].
- Enter the [Scheme Name] to search by [Scheme Name].
- Click \(\text{to select the [Form Status] either [Draft] or [Ready to Submit] for the searching.
- Click [Search] to show the search result against the search criteria.
- Click [Reset] to reset the search criteria to default value and reset the search result to default result.



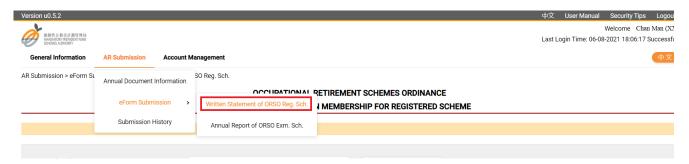
Show all the eForms in "Draft" or "Ready to Submit" status; and the non-pool ORSO scheme(s) according to search criteria.

- Click [View/Edit] to enter the eForm of relevant ORSO scheme.
- Click [Delete Draft] to mark the relevant eForm to be Void.

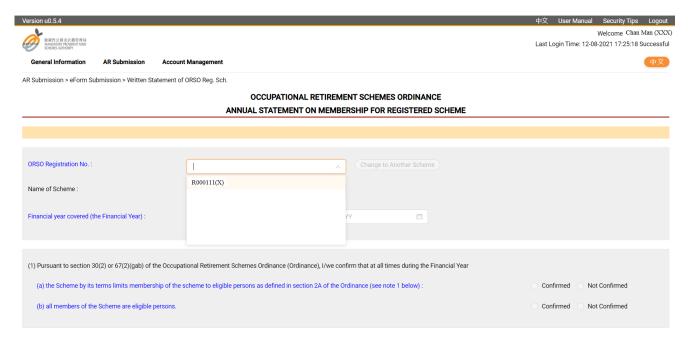


6.2. eForm of written statement of ORSO Registered Scheme

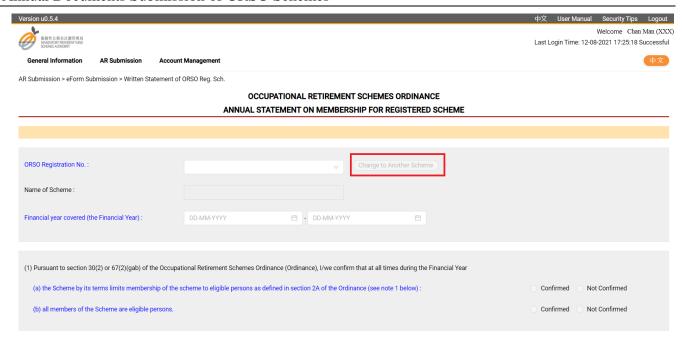
Enter the page of eForm by clicking menu item [Written Statement of ORSO Reg. Sch.].



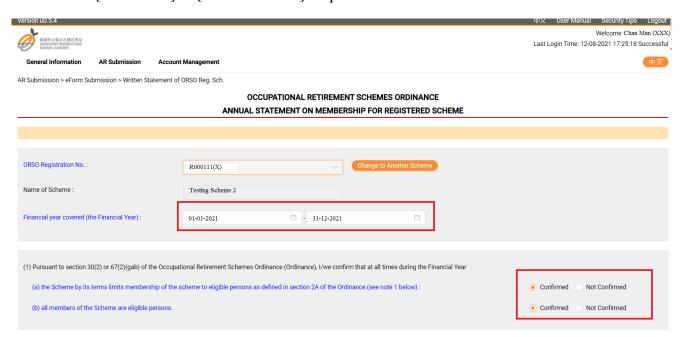
• Click v to choose the [ORSO Registration No. of the Scheme].



• Click [Change to another scheme] if the Primary accounts or Sub-accounts want to change the scheme and clear the eForm.

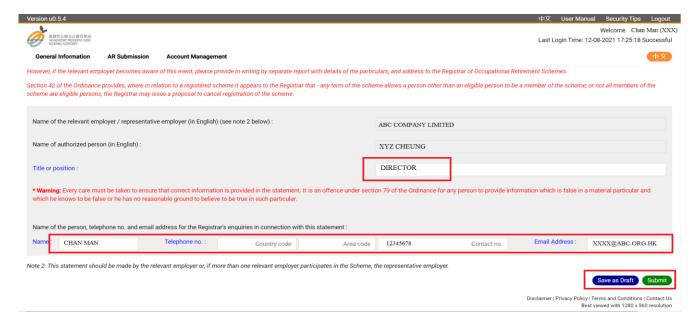


- Input the financial year start and end date by selecting the calendar
- Choose [Confirmed] or [Not Confirmed] in question 1.



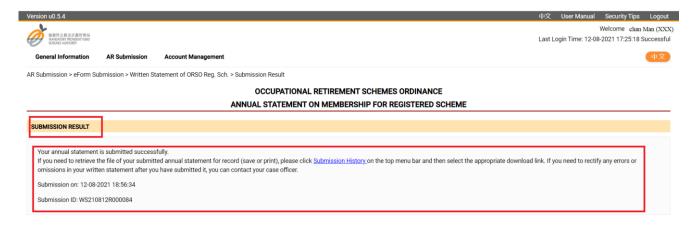
- Fill in the [Title or position] for the Primary accounts
- Fill in the contact person's [Name], [Telephone no.] and [Email Address]
- Click [Save as Draft] to save all contents of the eForm as Draft
- Click [Submit] to submit the annual statement by the *Primary accounts**.

* Only the Primary accounts can submit the written statement



6.2.1. SUBMISSION RESULT

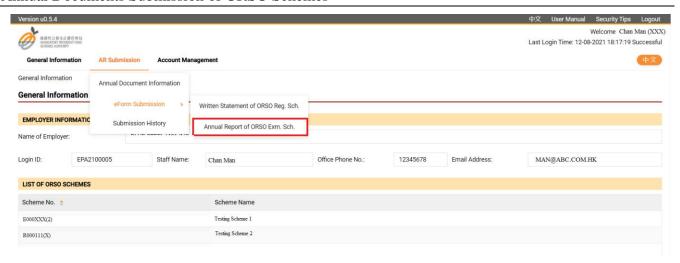
- After clicked [Submit] to submit the annual statement by the *Primary accounts*.
- Show the submission date and time and the submission ID, if submission successfully.



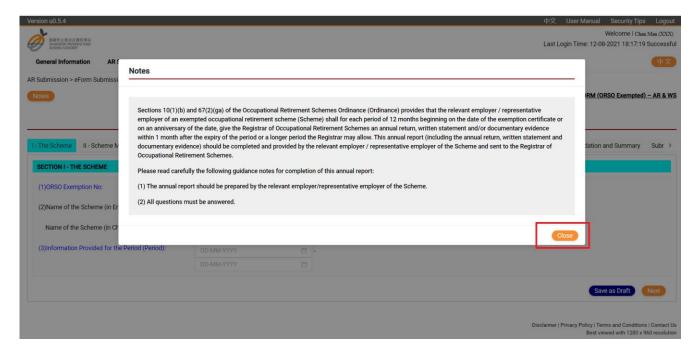
Disclaimer | Privacy Policy | Terms and Conditions | Contact Us Best viewed with 1280 x 960 resolution

6.3. eForm of Annual Report of ORSO Exempted Scheme

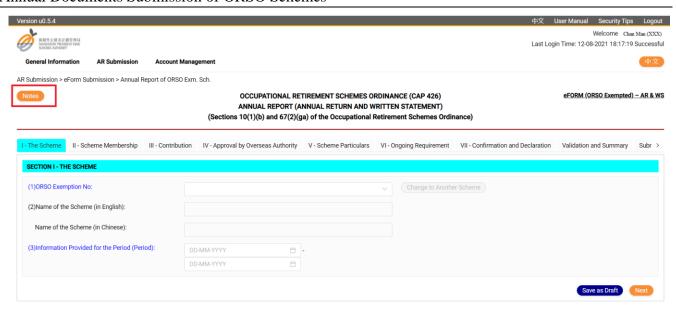
• Enter the eForm by clicking menu item [Annual Report of ORSO Exm. Sch.].



• Read it carefully and click [Close] to continue.



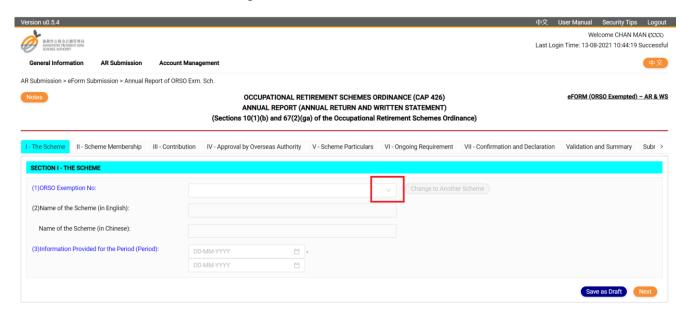
• Click [Notes] to open the Notes of the eForm, if the Primary accounts and Sub-accounts want to review the [Notes] again.



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6.3.1. Section I – THE SCHEME

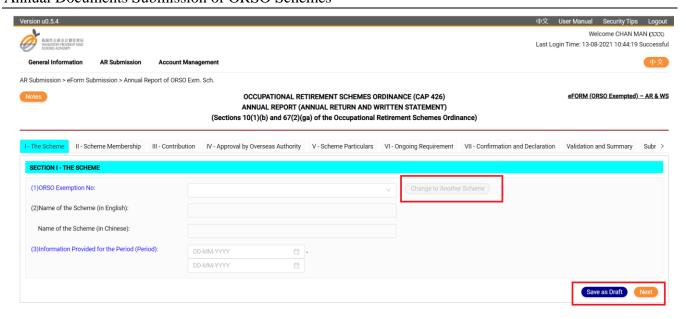
• Click v to choose the [Exemption No. of the Scheme].



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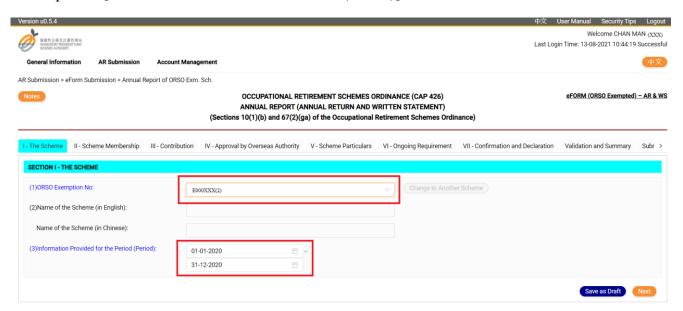
- Click [Change to another scheme] if the Primary accounts or Sub-accounts want to change the scheme and clear the eForm.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.

User Manual for eORSO Portal Annual Documents Submission of ORSO Schemes



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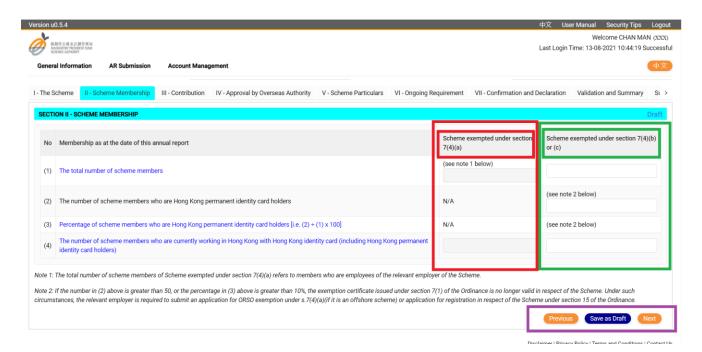
- Click v to choose the [Exemption No. of the Scheme].
- Input the [Information Provided for the Period (Period)].



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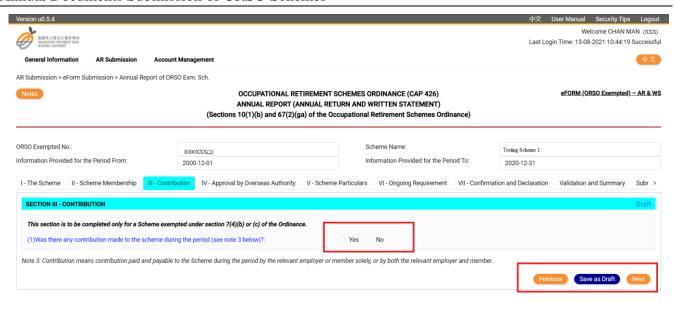
6.3.2. Section II – SCHEME MEMBERSHIP

- If the ORSO exempted scheme is exempted under section 7(4)(a), fill the membership information in the red box.
- If the ORSO exempted scheme is exempted under section 7(4)(b) or (c), fill the membership information in the green box.
- Click [Previous] to save and go to previous section.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.



6.3.3. Section III – CONTRIBUTION

- Choose [Yes] or [No] to confirm whether there was any contribution made to the scheme during the period.
- Click [Previous] to save and go to previous section.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.



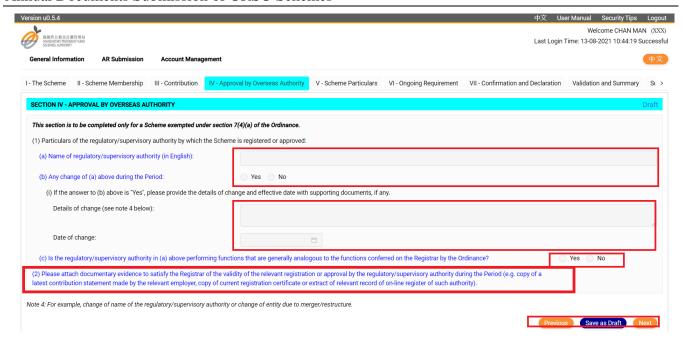
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6.3.4. Section IV – APPROVAL BY OVERSEAS AUTHORITY

(This section is applicable to the scheme exempted under s.7(4)(a))

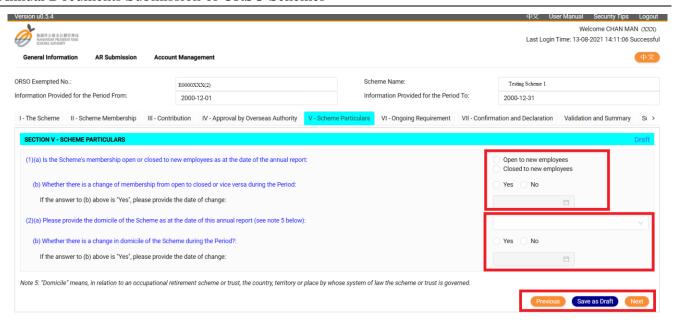
- Fill in the [Name of regulatory supervisory authority] in Q1(a).
- Choose [Yes] or [No] in Q1(b) to confirm whether there was any change of the regulatory supervisory authority during the period.
- If [Yes] has been selected in Q1(b)(i), please provide the [Details of change] and [Date of change].
- Choose [Yes] or [No] in Q1(c) to confirm whether the regulatory supervisory authority is performing functions that are generally analogous to the functions conferred on the Registrar by the Occupational Retirement Schemes Ordinance (Ordinance).
- Please upload the documentary evidence* to satisfy the Registrar of the validity of the relevant registration or approval by the regulatory/supervisory authority during the Period.
 - * The file name convention of PDF must begin with the prefix:

 DE_[ORSO Exempted No]_[Information Provided for the Period (To) (YYYYMMDD)]
- Click [Previous] to save and go to previous section.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.



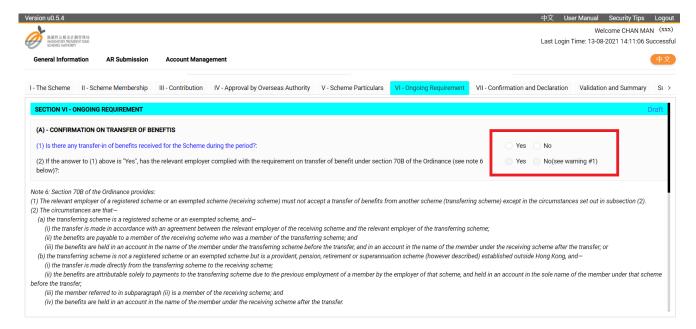
6.3.5. Section V – SCHEME PARTICULARS

- Choose [Open to new employees] or [Closed to new employees] in Q1(a) to confirm the scheme's membership as at the date of the annual report.
- Choose [Yes] or [No] in Q1(b) to confirm whether there is a change of membership during the Period.
- If [Yes] has been selected in Q1(b), provide the date of change.
- Click \(\text{to choose the [domicile of the Scheme] in Q2(a).} \)
- Choose [Yes] or [No] in Q2(b) to confirm whether there is a change in domicile of the Scheme during the Period.
- If [Yes] has been selected in Q2(b), provide the date of change.
- Click [Previous] to save and go to previous section.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.



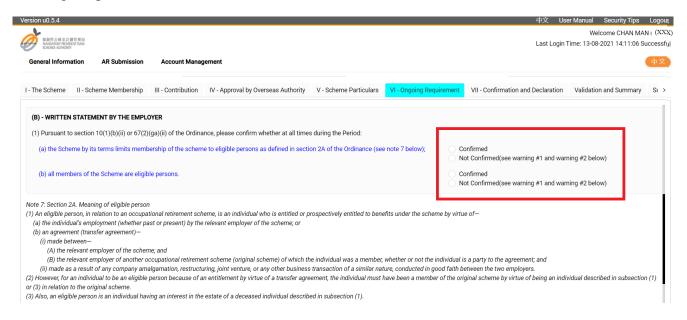
6.3.6. Section VI – ONGOING REQUIREMENT

- Choose [Yes] or [No] in Q1 to confirm whether there is any transfer-in of benefits received for the Scheme during the period.
- If [Yes] has been selected in Q1, provide confirm whether the relevant employer has complied with the requirement on transfer of benefit under section 78B of the Ordinance.

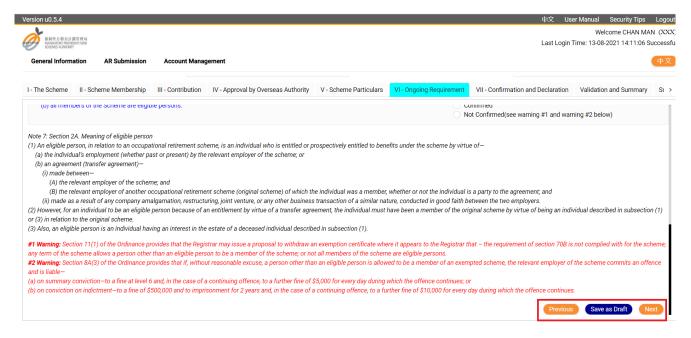


• Choose [Confirm] or [Not Confirm] in Q1(a) to confirm whether the Scheme by its terms limits membership of the scheme to eligible persons as defined in section 2A of the Ordinance.

• Choose [Confirm] or [Not Confirm] in Q1(b) to confirm whether all members of the Scheme aer eligible persons.



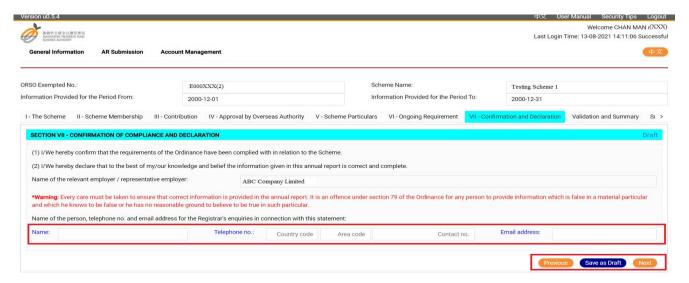
- Click [Previous] to save and go to previous section.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.



6.3.7. Section VI – CONFIRMATION AND DECLARATION

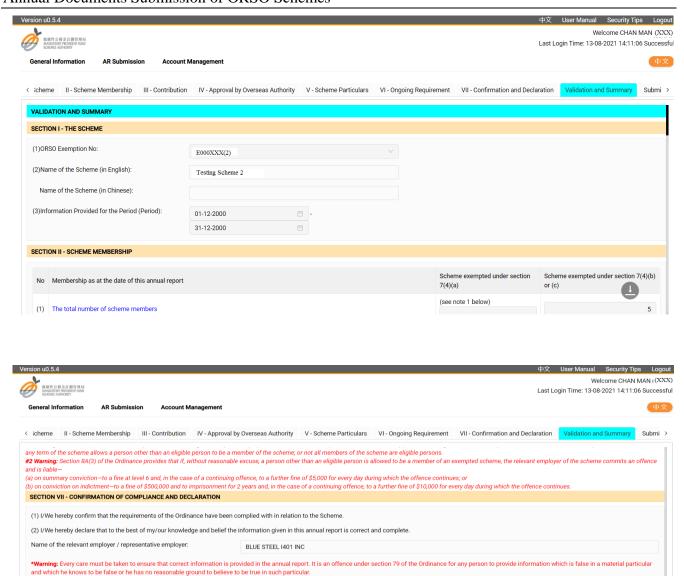
• Fill the [Name], [Telephone No] and [Email address] for the contact person.

- Click [Previous] to save and go to previous section.
- Click [Save as Draft] to save all contents of the eForm as Draft.
- Click [Next] to save and go to next section.



6.3.8. VALIDATION AND SUMMARY

- Check the information of each section and click [Print] to print the <Summary> page.
- Click [Previous] to save and go to previous section.
- Click [Saved as PDF] to save the summary as PDF version.
- Click [Ready to Submit] to change the form status from "Draft" to "Ready to Submit". The eForm will then become not editable and redirect to <Submission> page.



Email address:

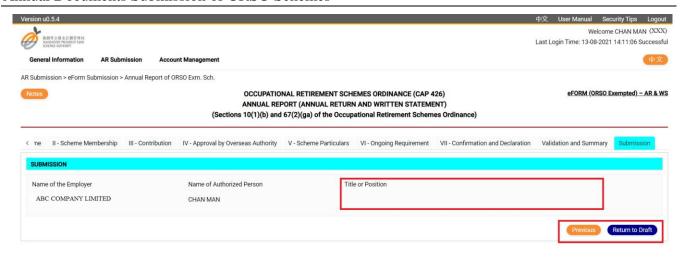
MAN@ABC.COM.HK

6.3.9. SUBMISSION

- Fill in the [Title or Position].
- Click [Previous] to save and go to previous section.

Name of the person, telephone no, and email address for the Registrar's enquiries in connection with this statement

• Click [Return to Draft] to change the eForm from [Ready to Submit] to [Draft]



6.3.10. SUBMISSION RESULT

Show the submission date and time and the submission ID, if submitted successfully.



6.4. Submission History

This function enables the Primary accounts and Sub-accounts of employers to view the history for the submitted documents in the eORSO Portal, i.e. written statement of ORSO registered scheme and annual report of ORSO exempted scheme, for the current year.

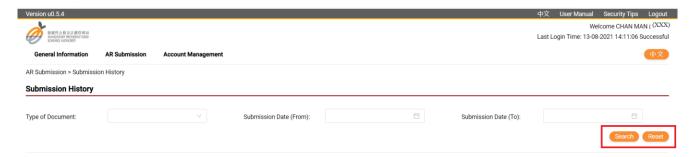
Enter the <Submission History> page by click the menu item [Submission History] under [AR Submission].



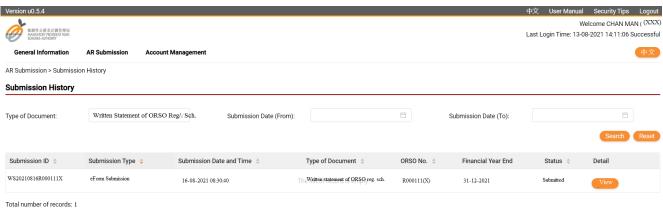
- Click to select the [Type of Document] for searching.
- Click to select the [Submission Date (From)] and [Submission Date (To)] on date range for searching.



- Click [Search] to show the search result against the search criteria.
- Click [Reset] to reset the search criteria to default value and reset the search result to default result.



• Click [View] to enter the eForm Submission History Detail Page.



Note: If you need to rectify any errors or omissions in your written statement or annual report after you have submitted it, you can contact your case officer

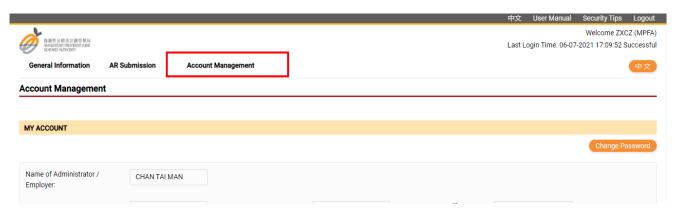
7. ACCOUNT MANAGEMENT

This function enables the Primary accounts and Sub-accounts to manage their own accounts such as change password. However, only the Primary accounts are allowed to edit, create and delete the Sub-accounts and their information.

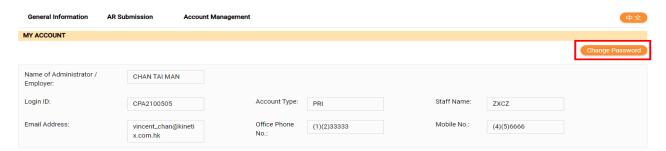
7.1. Login user of Primary Account

If the login user is a Primary account, the page will show the account information of that Primary account. This page is also available for the Primary account to assign the Sub-account to prepare the annual report.

Enter the <Account Management> page by click the menu item [Account Management].



• Click [Change Password] to enter the <Change Password> page for the Primary account to change his/her password.



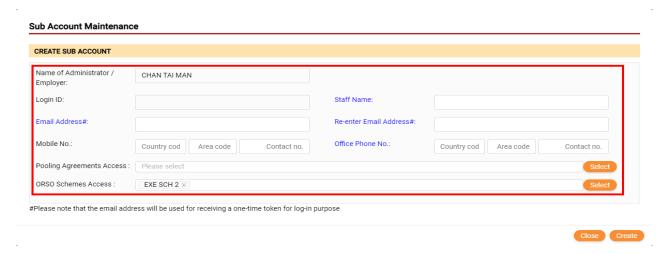
Sub Account List shows the Sub-account information after the Primary account assigned the Sub-account.

• Click [Create Sub Account] to open a popup to create the Sub-account.

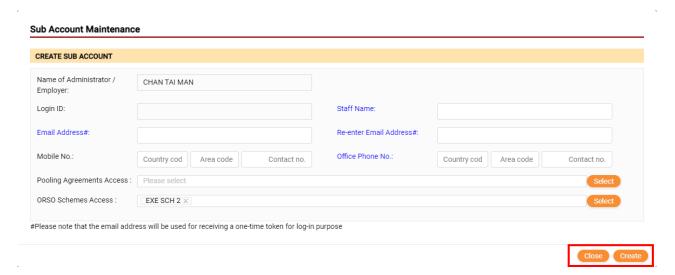


Fill in the required field to create the Sub-account.

• Click [Select] to select the related "Pooling Agreements Access" and the "ORSO Schemes Access". The selected pool agreement or schemes can be accessed by the relevant Sub-account.



- Click [Create] to confirm the creation of the relevant Sub-account.
- Click [Close] to close the creation popup.

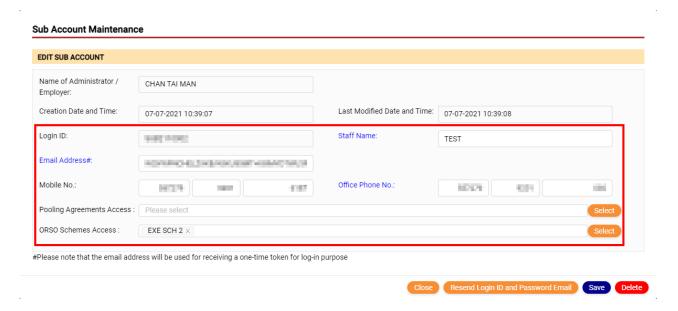


Click [Edit] to edit the information of Sub-account.

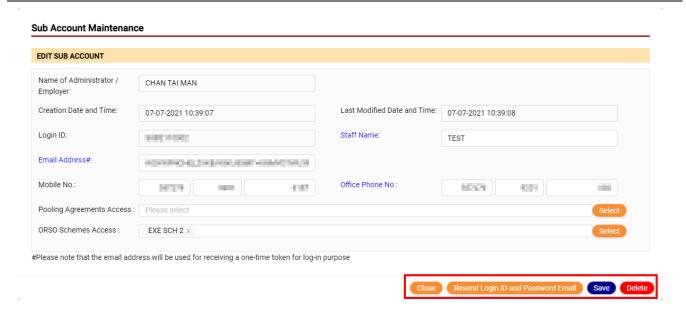


Fill in the field that it needs to be changed.

• Click [Select] to select the related "Pooling Agreements Access" and the "ORSO Schemes Access", if necessary.



- Click [Close] to close the <Edit Sub Account> popup.
- Click [Resend Login ID and Password Email] to resend the login ID and password to the Sub-account email address. [please note that this button will be disabled after the Sub-account has already conducted the first time login]
- Click [Save] to save the changes.
- Click [Delete] to delete this Sub-account.



7.2. Login user of Sub-account

If the login user is a Sub-account, the user can view his/her own account information in this page.

- Click [Change Password] to enter the <Change Password> page for the account to change his/her password.
- Able to view the Sub-account's information, such as name of ADM or ER, staff name, email address, Login ID, account type and office phone no.

