



強制性公積金計劃管理局
MANDATORY PROVIDENT FUND SCHEMES AUTHORITY

電話號碼 Tel No : 2918 0102

傳真號碼 Fax No :

電郵地址 Email :

本局檔號 Our Ref :

來函檔號 Your Ref :

By Email

29 December 2021

Circular Letter: SU/CCO/2021/002

To: All Registered Intermediaries

Dear Registered Intermediaries,

Adoption of “iAM Smart” for eService and Revision of MPF Guidelines

The Mandatory Provident Fund Schemes Authority (MPFA) is writing to inform you about the “iAM Smart” initiative and other amendments to the two MPF Guidelines.

“iAM Smart” Initiative

“iAM Smart” is one of the major government initiatives under the Smart City development, it provides all Hong Kong residents with a single digital identity and authentication to conduct government and commercial transactions online. All Hong Kong residents can apply for “iAM Smart” account free of charge on a voluntary basis. Details of the “iAM Smart” initiative can be accessed at www.iamsmart.gov.hk.

In order to support the Government’s initiative and provide a smart and convenient way for subsidiary intermediaries (SIs) to log in to the eService, MPFA has adopted “iAM Smart” as an authentication option for the SIs¹ to log in to the eService

¹ Adoption of “iAM Smart” as an authentication option to log in to the eService is not applicable for subsidiary intermediaries who are licensed long term insurance agencies registered with the MPFA.

with effect from 29 December 2021. After downloading the “iAM Smart” mobile app and registering for “iAM Smart” service, SIs can make use of the biometric functions (including facial recognition, fingerprint identification, etc.) provided by their mobile devices to log in to the eService. Currently, SIs should use the user identities assigned by MPFA and their individual passwords as an authentication to log in to the eService.

Revision of MPF Guidelines

The MPFA has approved the amendments to the following two sets of MPF Guidelines to enhance the transparency of the application processes and allow the adoption of “iAM Smart” as an authentication option for SIs to log in to the eService. The revised Guidelines become effective on **29 December 2021**.

1. Guidelines VI.1 on MPF Intermediary Registration and Notification of Changes (Guidelines VI.1); and
2. Guidelines VI.3 on Annual Returns to be Delivered by Registered Intermediaries (Guidelines VI.3).

The major amendments to the Guidelines VI.1 and Guidelines VI.3 are as follows:

Guidelines VI.1

- amend the application forms to require the applicants to provide their licence numbers assigned by the frontline regulators;
- set out the requirement that the date of the signature of the applicants must be within two months prior to the submission date of the applications; and
- enhance the personal information collection statements (PICS) in the forms.

Guidelines VI.3

- allow adoption of “iAM Smart” as an authentication option for SIs to log in to the eService;
- update the list of MPF schemes of the electronic annual return for principal intermediaries; and
- enhance the PICS in the annual returns.

The revised Guidelines, forms and annual returns can be accessed at the MPFA's website www.mpfa.org.hk. The Guidelines are published under "Information Centre" > "Legislation & Regulations" > "Guidelines". The forms and annual returns can be downloaded from "Useful Tools" > "Forms" > "MPF Schemes" > "For Intermediary". Please ensure that you should use the revised version of the forms and annual returns.

Should you have any questions about the contents of this letter, please contact our hotline on 2918 0102.

Yours faithfully,

A handwritten signature in black ink that reads "Fan". The signature is written in a cursive style with a large, sweeping initial 'F'.

Katharine Fan
Senior Manager
Intermediaries Section
Supervision Division

c.c. Ms Candy Tam, Senior Manager, Banking Conduct Department, Hong Kong Monetary Authority
Ms Emma Tong, Senior Manager, Licensing, Intermediaries, Securities and Futures Commission
Ms Shirley To, Senior Manager, Market Conduct Division, Insurance Authority