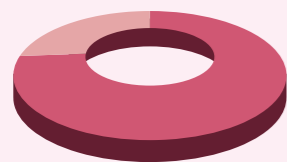


MPF Schemes

\$1,169.29 billion of assets
(including **\$72.23 billion** in DIS)



- Net Contributions 64% (\$745.50 billion)
- Investment returns 36% (\$423.79 billion)

27 MPF schemes & 407 MPF funds

- Annualized rate of return (net of fees) since Dec 2000: **4.9%**
- Average FER: 1.45%
- 53% (217) funds with management fees ≤ 1% or FER ≤ 1.3%

14 MPF trustees

38 376 MPF intermediaries
offering services to

- 4 543 000 scheme members (as at 31.12.2020)
- 307 000 employers

ORSO Schemes

\$332.08 billion of assets

3 283 ORSO registered schemes covering **336 861 employees**

eMPFA Initiatives

- Revamped MPFA website with a user friendly content structure that features a chatbot function to enhance browsing experience
- Enhanced eService platform for MPF intermediaries to notify changes in their information; processing time is reduced by more than 20%
- Enhanced system for monitoring ORSO schemes on their ongoing compliance

Our Work Underpinned by a Strong and Responsive Organization

People	<ul style="list-style-type: none"> 578-strong workforce, of 10 years of service on average
Robust governance	<ul style="list-style-type: none"> Special Mention in HKICPA's Best Corporate Governance Awards scheme Silver Certificate of PCPD's Privacy-Friendly Awards scheme 25 meetings held by boards and committees and over 110 items considered
IT / Fintech innovation	<ul style="list-style-type: none"> 6 Gold Awards in Web Accessibility Recognition Scheme FinTech Ecosystem Contribution Honorary Award
Corporate social responsibility	<ul style="list-style-type: none"> Caring Organization logo since 2005 Social Capital Builder logo since 2018 Excellence Level of Wastewi\$e Certificate since 2010 Raising funds among staff in Mar/Apr 2020 for disinfection packs for cleaning workers and in Sep 2020 for 3 NGOs/charitable bodies to ease their financial pressure Recruited over 10 post-secondary graduates as Young Engagement Ambassadors under a 9-month programme to help them gain working experience and nurture talent for the MPF industry
Excellent service to the public	<ul style="list-style-type: none"> Ombudsman's Awards for Officers of Public Organisations since 2003 Handled around 690 enquiries/day
Strong communication and engagement network	<ul style="list-style-type: none"> Around 50 sessions of engagement and liaison activities
International engagement	<ul style="list-style-type: none"> Executive Committee member of IOPS

Against COVID-19 Pandemic

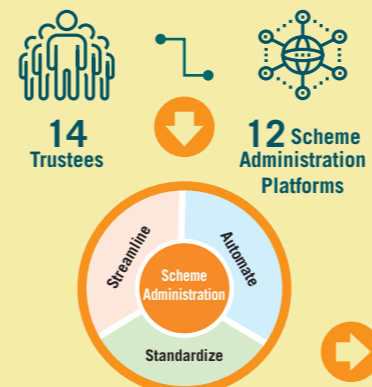
- Crisis Command Team set up to ensure MPFA maintains business continuity during the pandemic
- Close liaison with and monitoring of the industry
- Encouraged scheme members to use digital means to manage MPF
- Special measures to ensure safety of visitors and staff
- Supported the Government's Employment Support Scheme and Matching Grant Scheme under the Anti-epidemic Fund

Abbreviations:

DIS	– Default Investment Strategy
ESG	– Environmental, Social and Governance
FER	– Fund Expense Ratio
HKICPA	– Hong Kong Institute of Certified Public Accountants
IOPS	– International Organisation of Pension Supervisors
MPF	– Mandatory Provident Fund
NGO	– non-government organization
ORSO Scheme	– Occupational Retirement Scheme
PCPD	– Office of the Privacy Commissioner for Personal Data

MPFA's Multi-faceted Roles

As Reforms Advocate



eMPF Platform Project

Faster

- Instant notification
- Shortened handling and processing time
- Enhanced enforcement efficiency

Simpler

- 24/7 payment systems
- Single log-on
- Consolidation of personal accounts

Better

- Reduced non-compliance
- Easier management of multiple accounts

More Economical

- Reduced MPF management fees
- Enhanced market openness and competition
- Paperless administration process

eMPF Platform

- First major step forward: contract awarded for the design, build and operation of the eMPF Platform **1st**
- Following the completion of the stage one legislative amendments, MPFA for the first time set up a wholly-owned entity, eMPF Platform Company, to take forward the project and operate the eMPF Platform **1st**
- Stage two legislative amendments on providing the legal basis for the Platform and delineating roles and functions of relevant parties are in progress
- Views and suggestions from 118 participants were collected in 9 consultation sessions on the proposed legislative amendments
- An initiative in the Smart City Blueprint for Hong Kong

As Law Enforcer

Number of complaints received

- 3 453

Against non-complying employers

- 304 000 payment notices in respect of default contributions
- 996 civil claims
- 603 summonses for criminal prosecution
- 40 financial penalty notices

Against industry's non-compliance

- Supervisory compliance letters to trustees in 51 cases
- 12 financial penalty notices to trustees
- 2 disciplinary orders on intermediaries
- Tackled non-compliant ORSO schemes

As Scheme Members Protector

- Recovered HK\$196 million of default contributions, the highest amount in the past decade, on behalf of 108 000 employees **1st**
- 45 332 suspected non-compliance cases investigated
- 1 671 employers recognized as Good MPF Employers, a record-high since the launch of the award scheme in 2015 **1st**
- 8 video series with 35 videos in total – being part of our publicity and education efforts, recorded over 28 million of views and reached over 41.2 million counts of people
- Participated in over 20 seminars, conferences and panel discussions and gave about 20 sessions of talks

As Industry Regulator

Drove evolution of the industry

Investment Solutions Lab	1st	<ul style="list-style-type: none"> Issued the Principles for Developing Retirement Solutions in Apr 2020 that provide the framework to assist MPF providers to develop retirement solutions The first retirement solution offered by a trustee launched in Sep 2020
Digital transformation		<ul style="list-style-type: none"> Continue to encourage digital take-up by trustees and scheme members Streamlined trustees' digital submission of MPF fund investment portfolio information Developing an eReturn system to facilitate submission of documents electronically by trustees
Governance		<ul style="list-style-type: none"> Roundtable discussions and other meetings on trustees' risk management and governance
Scheme merger		<ul style="list-style-type: none"> 1 application approved
Transparency	New	<ul style="list-style-type: none"> 5 initiatives including a new Online Dashboard implemented to standardize disclosure of MPF information
Sustainable Investing of MPF funds		<ul style="list-style-type: none"> Promote sustainable investing among MPF industry players Encourage MPF trustees and their investment managers to take ESG factors into account in the investment and risk management process of MPF funds