



MANDATORY PROVIDENT FUND SCHEMES AUTHORITY (MPFA)

The MPFA was set up in September 1998 under the Mandatory Provident Fund Schemes Ordinance (Cap. 485). Our mission is to regulate and supervise privately managed provident fund schemes; to educate the working population about saving for retirement and the role of the MPF System as one of the pillars supporting retirement living; and to lead improvements to provident fund schemes to make them more efficient and user-friendly, and better meet the needs of the working population.

At MPFA, we take pride in our people and aim to provide a unique environment where talents could reach their potential and fulfil their career aspirations. We focus on enhancing retirement protection of Hong Kong people and living our core values – Community Perspective, Commitment, Quality and Teamwork. If you share these concerns and are keen to practice and promote creativity, collaboration, communication and agility, looking to gain broad perspective from businesses, eager to sharpen your leadership and professionalism, and put stakeholders at heart, this is the place for you.

Temporary Senior Technical Support Analyst (Information Technology)

(1-Year Contract)

(Ref. ESP-2_04_MPFA/2022_2)

Job Description

This is one of the temporary positions offered by the MPFA's Employment Support Programme in response to the Government's Job Creation Scheme under the sixth round of Anti-epidemic Fund.

The Job

The appointee's major duties include:

- To upgrade, enhance, and maintain the overall IT infrastructure;
- To perform procurement activities for IT equipment, facilities, and services;
- To monitor the performance of appointed suppliers and service providers;
- To coordinate with suppliers and service providers in handling support issues, and report to IT management;
- To develop, maintain, and enforce IT infrastructure and security standards, guidelines and procedures;
- To ensure the compliance of IT security policy;
- To provide technical support for application development projects;
- To compile documentations/reports on IT infrastructure;
- To perform system change control according to the configuration management guidelines; and
- To perform other duties as assigned.

The Person

- A recognized degree, preferably in Computer Science or Information Technology, or equivalent;
 - At least four years of relevant experience in two or more of the following areas:
 - AIX, Microsoft Exchange Server, Windows, WebSphere or other Java application server administration
 - Oracle Database operation
 - Network security administration
 - LAN/WAN configuration, setup, implementation, upgrade and maintenance
 - Infrastructure project management
- Professional certification in any of the above areas will be an advantage;
- Good command of written and spoken English and Chinese;
 - Good vendor and project management skills;
 - Good interpersonal, communication, problem solving and analytical skills; and
 - Good working attitude, customer-oriented, mature, independent, flexible and a good team player.

Remuneration Package

We offer a competitive salary commensurate with the appointee's qualifications and relevant experience. The appointment will be made initially on a 1-year fixed-term contract.

To Apply

Interested candidates are invited to submit an [online application](#). The closing date for application is **28 July 2022**. Applicants not invited for interview by the end of August 2022 may assume that their applications are unsuccessful and their applications will not be retained for more than two years. For enquiries, please email at hrdmpfa@mpfa.org.hk.

The information provided will be kept confidential and only be used for those purposes relating to your application. Please visit our website for the details of the MPFA's Personal Information Collection Statement for Job Applicants at <https://www.mpfa.org.hk/en/mpfa/joining-mpfa/job-vacancies/personal-information-collection->

[statement](#). MPFA is an equal opportunity employer and welcomes applications from all qualified candidates.