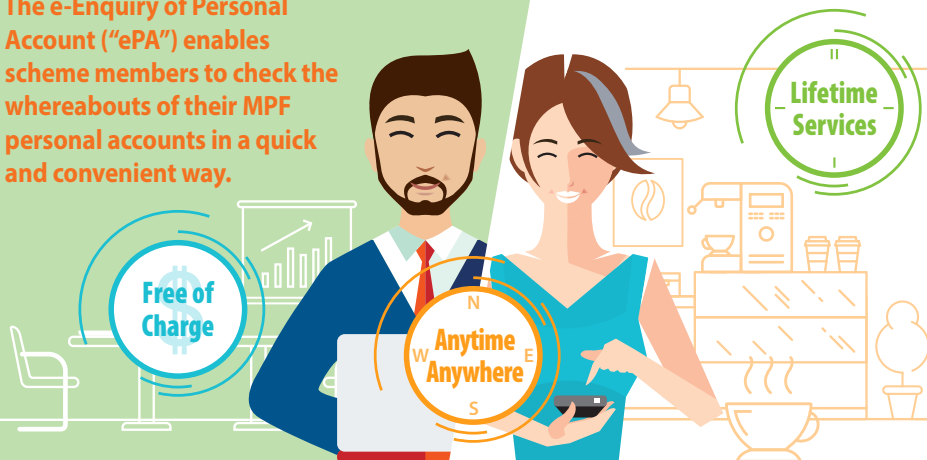


e-Enquiry of Personal Account

The e-Enquiry of Personal Account ("ePA") enables scheme members to check the whereabouts of their MPF personal accounts in a quick and convenient way.



Provide MPF information required

ePA helps you easily manage your MPF personal account(s) by providing you with the following information:

- 1 Report of Personal Account (this includes information about the number of personal account(s) you hold, and the name and hotline of the trustee under which each account is held)
- 2 A contact list for all trustees
- 3 Fees and returns of MPF funds (mobile application only)
- 4 The latest MPF news

Simple registration

Simply follow the three steps below:

1 Preparation of documents

- Your Hong Kong Identity (HKID) card; and
- A proof of residential address issued by a reliable organization within the last three months showing your name, residential address and the issuing organization. For example, bills issued by utility companies (water, electricity, towngas or domestic piped liquefied petroleum gas (LPG) suppliers) or documents issued by government departments. For details of acceptable residential address proof, please refer to the Frequently Asked Questions of the ePA website (<https://epa.mpfa.org.hk>) or the mobile application (MPFA ePA).

2 Registration

Register for the ePA service via the mobile application (MPFA ePA) or the ePA website.

3 Verification

Use the mobile application (MPFA ePA) to capture and submit a photo of your HKID card and proof of residential address; or upload a scanned copy of both documents to the ePA website.

(Note: If you are unable to upload the documents at the time of registration, you will need to take your HKID card to any MPFA office during office hours to verify your identity. The addresses and office hours of the MPFA offices are available on the MPFA website.)

Register Now !



MANDATORY PROVIDENT FUND
SCHEMES AUTHORITY

Hotline : 2918 0102

Fax : 2259 8806

Website: www.mpfa.org.hk

